

# The County of Santa Cruz Integrated Community Health Center Commission

**Minute Taker: Mary Olivares**

Minutes of the meeting held March 4, 2021.

**TELECOMMUNICATION MEETING:** Microsoft Teams Meeting - or call-in number 831-454-2222: Meeting Code: 850702.

Attendance	
Christina Berberich	Chair
Len Finocchio	Vice Chair
Caitlin Brune	Member at Large
Rahn Garcia	Member
Dinah Phillips	Member
Marco Martinez-Galarce	Member
Amy Peeler	County of Santa Cruz, Chief of Clinic Services
Raquel Ramirez Ruiz	County of Santa Cruz, Senior Health Services Manager
Julian Wren	Administrative Services Manager
Mary Olivares	Admin Aide
<b>Meeting Commenced at 11:05 am and Concluded at 12:20 pm</b>	
Excused/Absent:	
Absent: Gustavo Mendoza	
1. Welcome/Introductions	
2. Oral Communications:	
Amy stated we will have a new patient commissioner Michelle Morton starting soon. She is scheduled to be appointed on March 9, 2021.	
3. February 4, 2021 Meeting Minutes - Action item	
Review of February 4, 2021 Meeting Minutes – Recommended for Approval. Caitlin moved to accept minutes as submitted. Len second, and the rest of the members present were all in favour	
4. Social Justice	
Caitlin stated in this period as the Health Services Administration and Clinics are drafting the strategic plan that we reviewed recently that equity is flowing through those planning priorities. Caitlin wanted to talk about how we view the world and approach the issue of making progress towards health equity, racial equity and trying to reduce disparities. She stated it was important to keep sight that equity operates at different levels. Each of us come to the work we are doing with our own identities and life experiences. Caitlin shared with the committee information on “ <i>How Power and Context Impact How We Experience Identity</i> ”. She stated our work as a commission and as we think about decisions that are being made, we will always have the framework of the static plan that we are working within. It’s important to think about who holds the power in a certain situation in a decision-making context. Then explore what biases might be at play and what strategies help to mitigate the biases might have.	
5. Quality Management Committee Update	
Raquel reported they are working on the continuous quality improvement projects (diabetes, BMI, cervical and colorectal cancer screenings). This month the diabetes report was sent out to the physicians. The physician will work with their MA on contacting patients and getting them scheduled to come in for a visit. Raquel also reported that they are gearing up for another season with Receta Vegetal organized by Esperanza Farms. Clinics will identify patients that are struggling with diabetes and high BMI. Our staff will get them enrolled to receive fresh fruits and vegetables. Raquel also reported that by the end of March they will have the customer service training videos recorded and will launch the on-line web base self-guided customer service training for our staff. Raquel also gave an update on the peer review committee stating we are automating chart review monthly assignments using a digital DocuSign system and that we will go live by mid-March. The quality management committee has reviewed the 2-year strategic plan and they are still doing some final edits and reviews. This will be brought back to the commission in May or June for final approval. Lastly Raquel gave an update on COVID-19 recovery team. She gave updates on vaccination schedules, locations and gave an update on Clinic Vaccination Saturation (as of 2/26/2021):	
<ul style="list-style-type: none"> <li>■ Ages 65-74               <ul style="list-style-type: none"> <li>■ First Dose: 642</li> <li>■ First and 2<sup>nd</sup> Dose Completed: 106</li> </ul> </li> </ul>	

