

The County of Santa Cruz Integrated Community Health Center Commission

AGENDA

January 13, 2016 @ 12:30 pm

Meeting Location:

1080 Emeline Avenue, Room 200 (second floor)
Santa Cruz, CA 95060

ORAL COMMUNICATIONS - Any person may address the Commission during its Oral Communications period. Presentations must not exceed three (3) minutes in length, and individuals may speak only once during Oral Communications. All Oral Communications must be directed to an item not listed on today's Agenda, and must be within the jurisdiction of the Commission. Commission members will not take actions or respond immediately to any Oral Communications presented, but may choose to follow up at a later time, either individually, or on a subsequent Commission Agenda.

Welcome and Introductions

1. Welcome/Introductions
2. Oral Communications
3. Review and Accept November 4, 2015 Meeting Minutes
4. Meeting Schedule for 2016 (**Action Required**)
5. Commission Attendance for 2015 (**Action Required**)
6. 2016 Nominations for Chair/CoChair (**Action Required**)
7. Ratifying CIS language (**Action Required**)
8. Budget/Financial Update
9. Health Homes Update
10. Quality Management
11. CEO Update

Action Items from Previous Meetings:

Action Item	Person(s) Responsible	Date Completed	Comments
HPHP Vacancies Report	Amy Peeler	12/2015	
Average age of Clinics staff by classification	Amy Peeler	12/2015	
2016 Nominations for Chair/Co-Chair	Board		
Commission attendance	Board/Kristina	11/2015	

Next meeting: Wednesday, February 10, 2016 12:30 pm-2:30 pm (small auditorium, 1080 Emeline, Santa Cruz, CA)

The County of Santa Cruz Integrated Community Health Center Commission

Minute Taker: Jeanette Garcia

Minutes of the meeting held *Wednesday, November 4, 2015*

1. Attendance	
Rahn Garcia	Co-Chair
Rama Khalsa	Chair
Pamela Hammond	Member
Raquel Ramirez-Ruiz	Member
Nicole Pfeil	Member
Dr. George Wolfe	Member
Jeanette Garcia	County of Santa Cruz, Health Services, Admin. Services Manager
Amy Peeler	County of Santa Cruz, Health Services, CEO of Clinics
Michael Beaton	County of Santa Cruz, Health Services, Director of Administrative Services
Matthew Nathanson	County of Santa Cruz, Health Services, HPHP
Nancy Elliot	County of Santa Cruz, Health Services, Clinics
Meeting Commenced at 1:10 pm and concluded at 2:40 pm.	
2. Apologies/Absent	
Apologies were noted from: Christina Berberich, Fernando Alcantar, Kristen Meyer Absent: <i>Samuel Gordon and Gustavo Mendoza</i>	
3. Oral Communications	
4. Review of October 7, 2015 minutes	
Rahn motioned for the acceptance of the minutes, the motion was seconded by Raquel. The rest of the members present were in favour with the exception of abstention requested by Dr. Wolfe.	
5. Budget/Financial Update	
Michael Beaton, Director of Administrative Services reported status regarding success with appeals related to audit findings and upcoming mediation with the State. Michael Beaton, Director of Administrative Services presented information regarding the Unified Fee Schedule. Dr. Wolfe motioned to approve the recommended changes and the motion was seconded by Raquel. The rest of the members present were in favour.	
6. Meeting Schedule for 2016 (Action Required)	
Discussion ensued regarding altering meeting dates and meeting start times. This item was tabled for further discussion at the December 2 nd meeting.	
7. Quality Management	
Amy Peeler, CEO provided a status update on the Quality Management.	
8. CEO Update	
Amy Peeler, CEO provided an update.	
Action Item 1: Report back on HPHP vacancies and hiring timelines.	Amy Peeler/ Jeanette Garcia
Action Item 2: Report on the average age of Clinics staff, by classification.	Amy Peeler/ Jeanette Garcia
Action Item 3: Commission attendance, including attendance reports.	Kristina Riera
Action Item 4: 2016 Nominations	

Next Meeting: Wednesday, December 2 @ 1 pm at 1080 Emeline Ave, Santa Cruz, CA

Meeting Calendar

Board meetings are scheduled one year in advance, the board presents a new calendar for approval. At that time the board may confirm or modify the meeting schedule for the current calendar year.

Once a calendar is submitted and approved, every effort is made to adhere to the dates. Occasionally, however, board meetings must be shifted to accommodate unexpected complications. When that happens, every effort is made to notify all interested parties well in advance.

2016

Date	Time	Place
January 6, 2016	1:00 pm – 3:00 pm	1080 Emeline Ave, Small Auditorium
February 3, 2016	1:00 pm – 3:00 pm	1080 Emeline Ave, Small Auditorium
March 2, 2016	1:00 pm – 3:00 pm	1080 Emeline Ave, Small Auditorium
April 6, 2016	1:00 pm – 3:00 pm	1080 Emeline Ave, Small Auditorium
May 4, 2016	1:00 pm – 3:00 pm	1080 Emeline Ave, Small Auditorium
June 1, 2016	1:00 pm – 3:00 pm	1080 Emeline Ave, Small Auditorium
July 6, 2016	1:00 pm – 3:00 pm	1080 Emeline Ave, Small Auditorium
August 3, 2016	1:00 pm – 3:00 pm	1080 Emeline Ave, Small Auditorium
September 7, 2016	1:00 pm – 3:00 pm	1080 Emeline Ave, Small Auditorium
October 5, 2016	1:00 pm – 3:00 pm	1080 Emeline Ave, Small Auditorium
November 2, 2016	1:00 pm – 3:00 pm	1080 Emeline Ave, Small Auditorium
December 7, 2016	1:00 pm – 3:00 pm	1080 Emeline Ave, Small Auditorium

The County of Santa Cruz Integrated Community Health Center Commission – Attendance 2015

P=Present E= Excused U= Un-excused Absence V= Vacant R=Resigned C= Cancelled meeting

	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
District 1												
Christina Berberich	P	P	P	P	P	P	P	P	P	P	E	E
Rahn Garcia	P	P	P	P	P	P	E	P	P	P	P	P
Rama Khalsa	P	P	P	P	P	P	P	P	E	P	P	U
District 2												
Kristin Meyer	P	P	P	P	P	E	P	P	P	E	E	P
Dr. George Wolfe	E	P	E	P	P	P	P	P	P	E	P	P
District 3												
Gustavo Mendoza	P	P	P	P	U	P	P	U	P	U	U	P
Nicole Pfeil	P	P	E	U	E	P	P	U	U	P	P	U
District 4												
Fernando Alcantar	P	E	P	E	E	P	E	E	U	U	E	U
Pamela Hammond	P	P	P	P	P	E	P	P	P	P	P	E
Raquel Ramirez-Ruiz	P	P	P	P	P	P	P	E	P	P	P	P
District 5												
Samuel Gordon	E	P	E	P	U	P	E	P	U	E	U	U

Meeting Calendar

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2016

Date	Time	Place
January 13, 2016	12:30 pm – 3:00 pm	1080 Emeline Ave, Small Auditorium
February 10, 2016	12:30 pm – 3:00 pm	1080 Emeline Ave, Small Auditorium
March 9, 2016	12:30 pm – 3:00 pm	1080 Emeline Ave, Small Auditorium
April 13, 2016	12:30 pm – 3:00 pm	1080 Emeline Ave, Small Auditorium
May 11, 2016	12:30 pm – 3:00 pm	1080 Emeline Ave, Small Auditorium
June 8, 2016	12:30 pm – 3:00 pm	1080 Emeline Ave, Small Auditorium
July 13, 2016	12:30 pm – 3:00 pm	1080 Emeline Ave, Small Auditorium
August 10, 2016	12:30 pm – 3:00 pm	1080 Emeline Ave, Small Auditorium
September 14, 2016	12:30 pm – 3:00 pm	1080 Emeline Ave, Small Auditorium
October 12, 2016	12:30 pm – 3:00 pm	1080 Emeline Ave, Small Auditorium
November 9, 2016	12:30 pm – 3:00 pm	1080 Emeline Ave, Small Auditorium
December 14, 2016	12:30 pm – 3:00 pm	1080 Emeline Ave, Small Auditorium

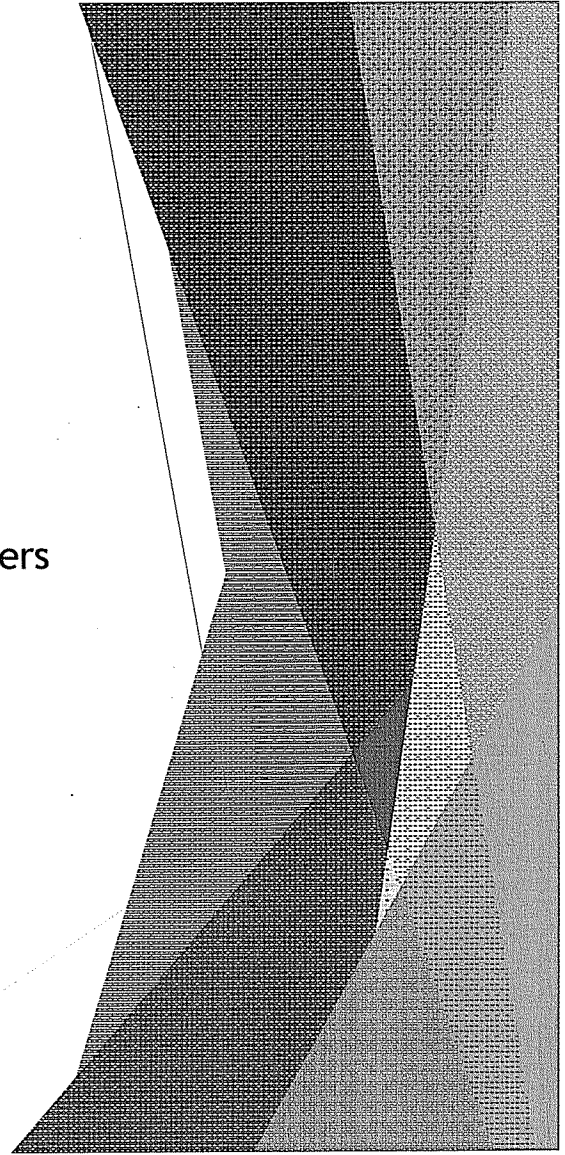


Health Services Agency, Clinics Division

Amy Peeler, Chief of Clinics

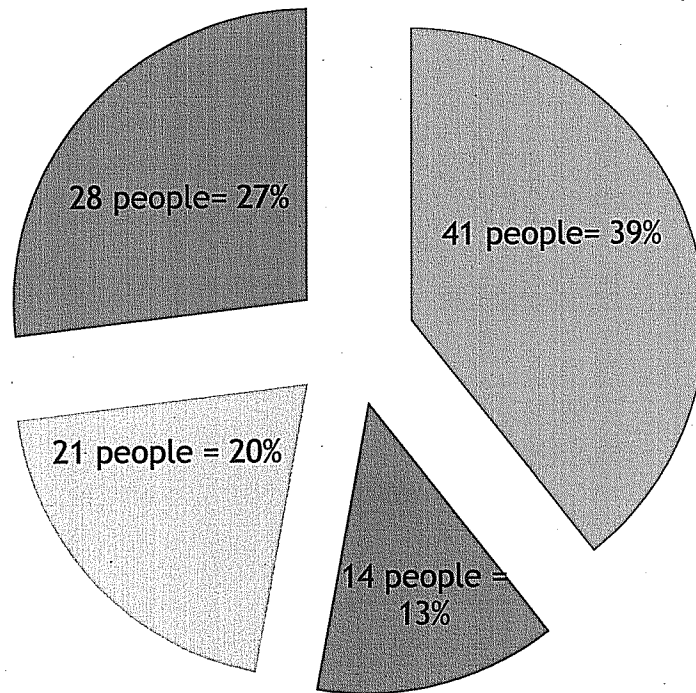
Change in Scope

- ▶ Approve and authorize the Health Services Agency to apply to the Federal Health Resources and Services Administration (HRSA) for designation as a 'Community Health Center' for the County's Federally Qualified Health Centers (FQHCs)



Age Distribution in HSA, Clinics

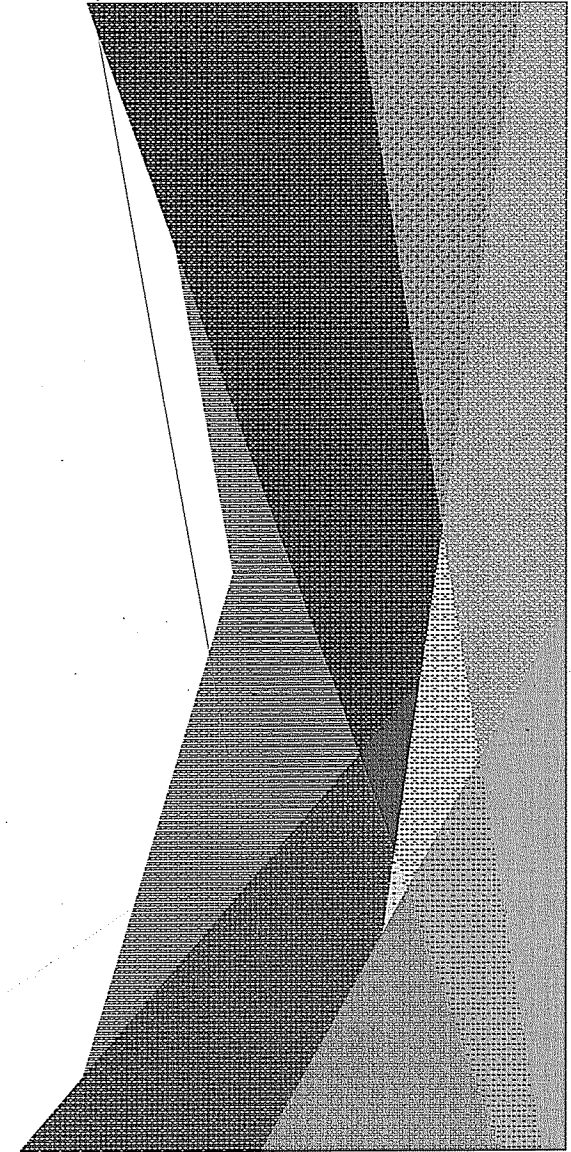
- People 55 or older
- People between 50-54
- People between 40-49
- People under 40



Clinics Division Management/Supervision Support - Emeline Administration

- ▶ Amy Peeler, Chief of Clinic Services
- ▶ Ruth Raymundo, Sr. Health Services Manager
- ▶ Jeanette Garcia, Administrative Services Manager
- ▶ Sr. Health Services Manager - **Vacant**
- ▶ Administrative Aide - Jessica McElveny

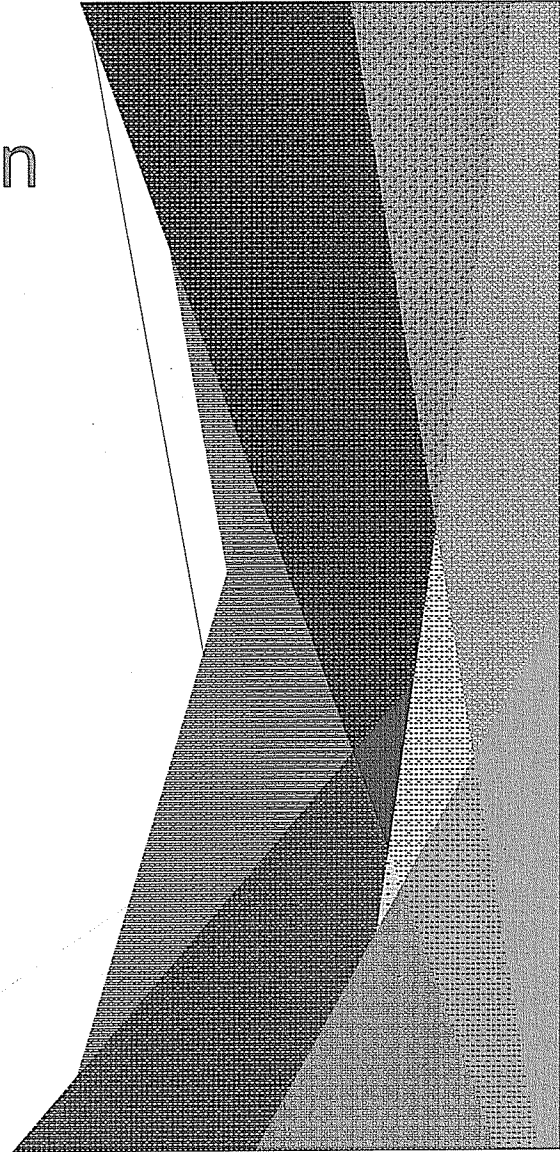
Admin: 18 staff



Clinics Division Management/Supervision Support- Emeline Clinic

- ▶ Erika Barrow, Health Center Manager
- ▶ VACANT, Medical Director
- ▶ Clinic Nurse III - Vacant

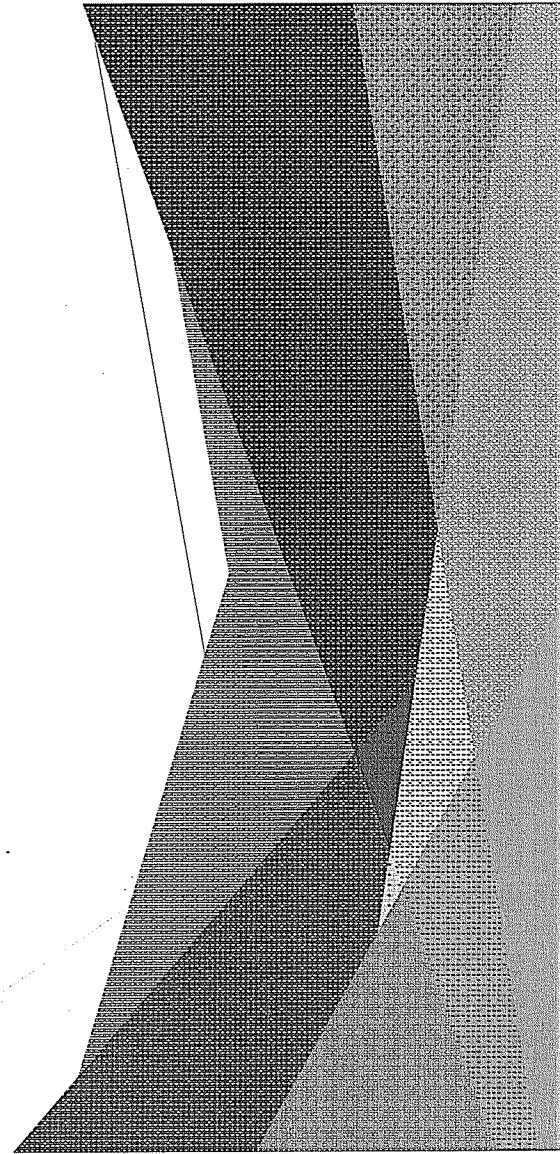
Total: 36.35 Emeline staff



Clinics Division Management/Supervision Support- Homeless Persons Health Project (HPHP)

- ▶ Health Center Manager - **Joey Crottogini**
- ▶ VACANT, Sr. Human Svcs Manager
- ▶ Paul Gendreau, Public Health Nurse III

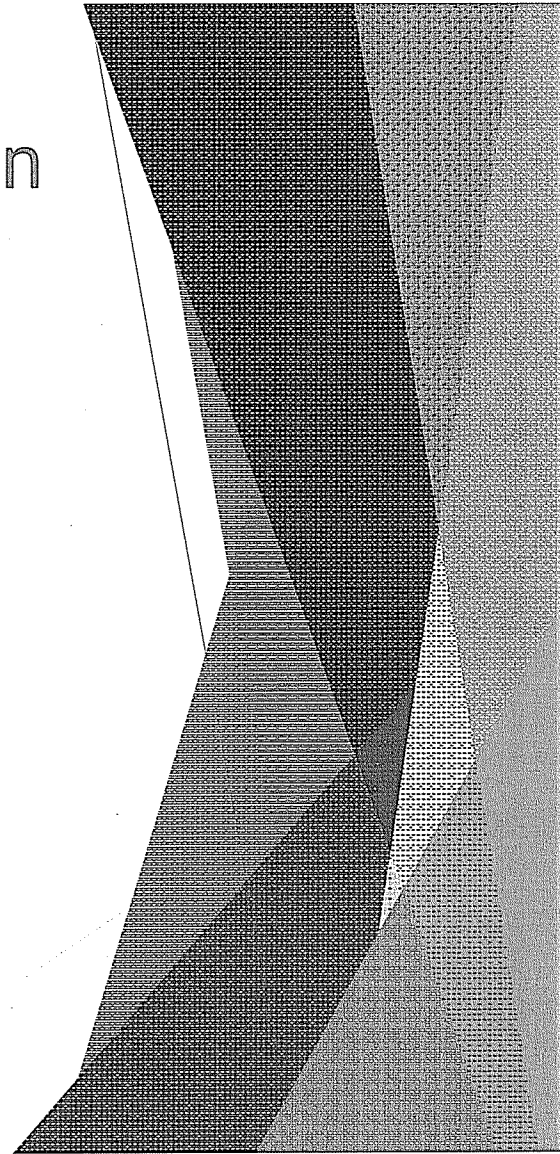
Total: 23 HPHP staff



Clinics Division Management/Supervision Support - Watsonville(WHC/WHDC)

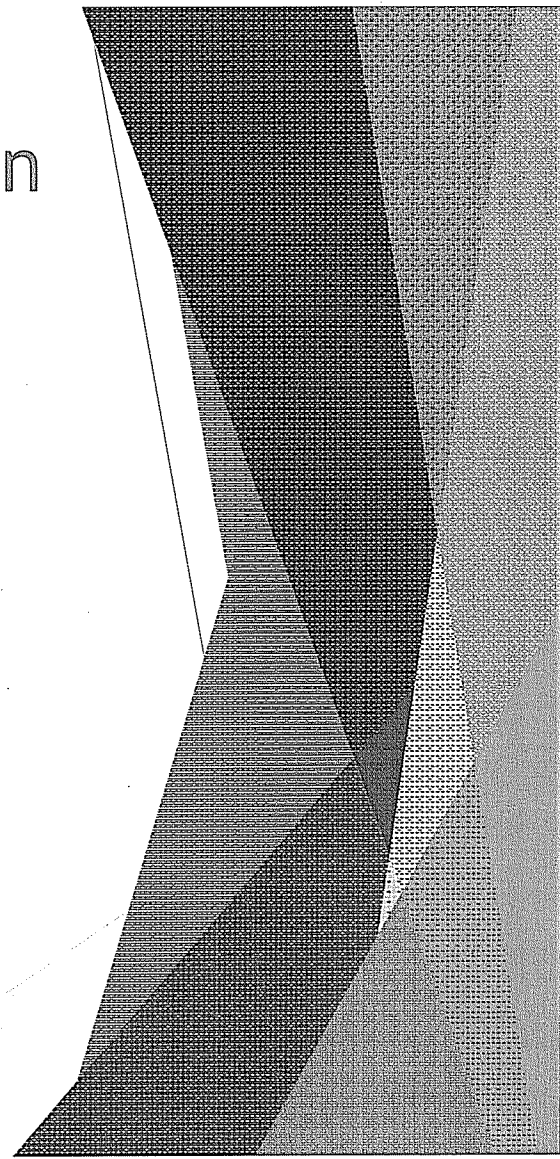
- ▶ Walter Espinoza, Health Center Manager
- ▶ Michele Violich, Medical Director
- ▶ Marcy Mota, Clinic Nurse III

Total: 37.35 Watsonville staff



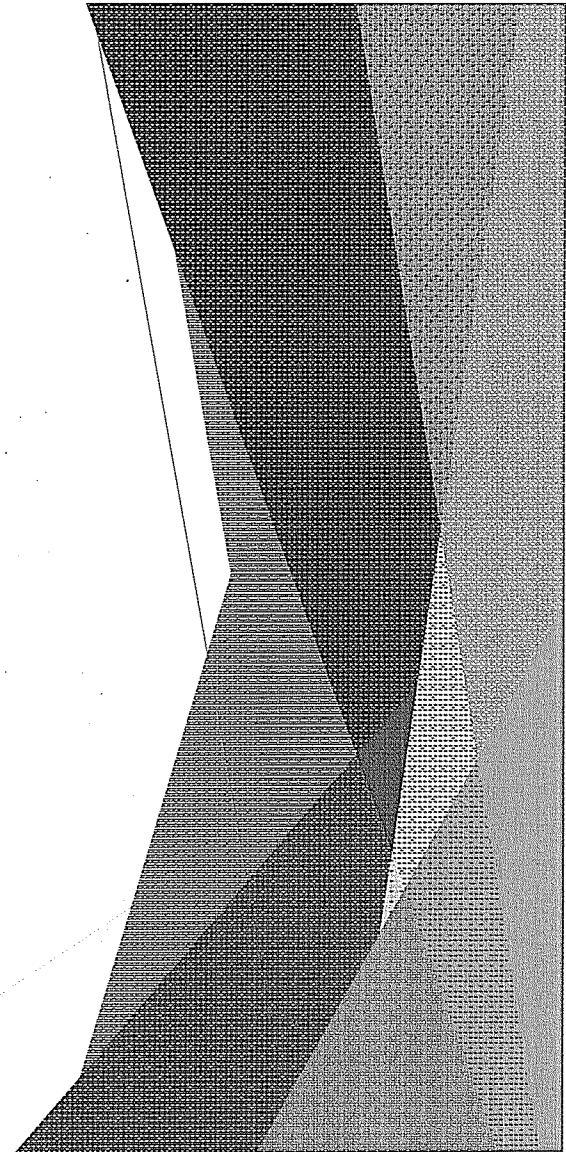
Clinics Division Management/Supervision Support - Other

- ▶ Lab: 8.6 staff
- ▶ Radiology: 1.5 staff
- ▶ Probation: 1.6 staff



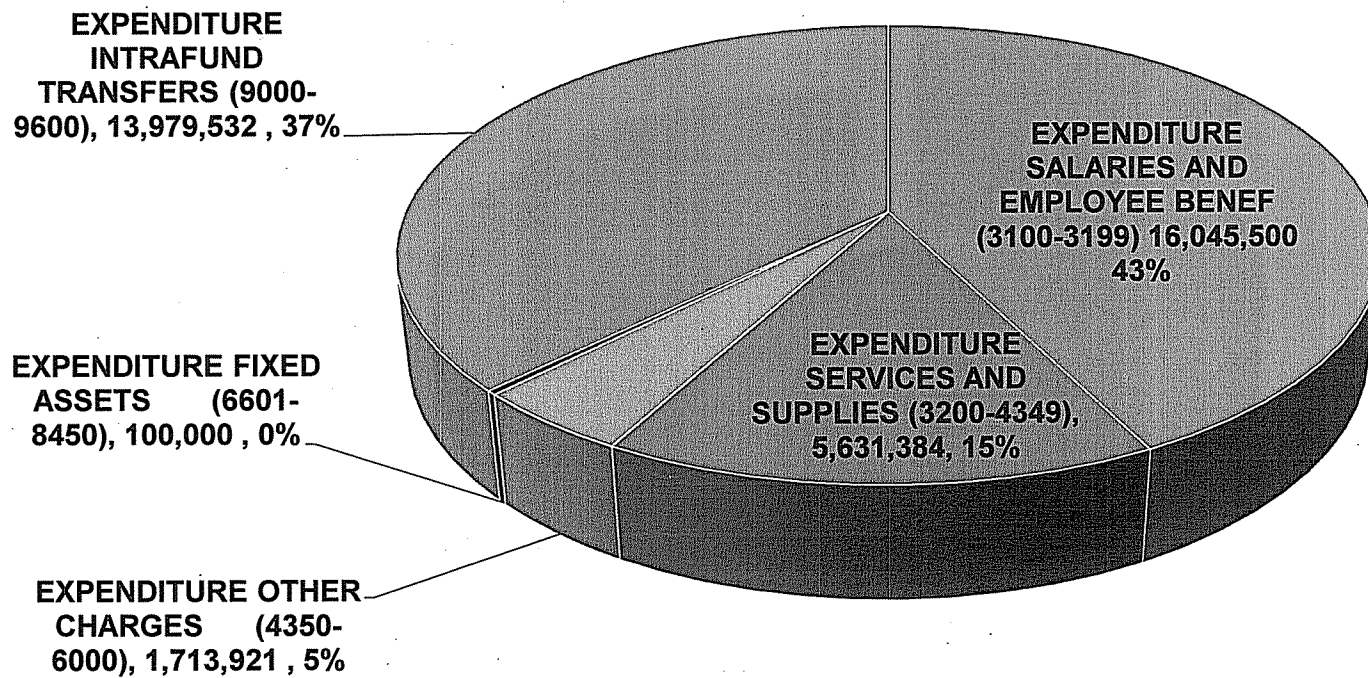
Other updates

- ▶ HPHP building update
- ▶ Recruitment



Position	FTE	Date Vacant	Funding	Notes
Admin Aide	1.00	6/3/2014	HRSA Grant	WC LOA since June 2014. Extra-help hire anticipated.
Deptl Systems Analyst	0.50		HRSA Grant	
Health Center Manager	1.00		HRSA Grant	Vacancy filled - December start date
Mental Health Client Specialist (MHC)	1.00	4/28/2015	AOD Funded	Freeze
MHCS	1.00		BH Funded	Upcoming vacancy - 1/31/16
MHCS	1.00		HRSA Grant	Upcoming vacancy - 12/28/15
MHCS	1.00		HRSA Grant	
MHCS	1.00		HRSA Grant	
MHCS	1.00		HRSA Grant	
PHN II	1.00		HRSA Grant	Upcoming vacancy - 1/15/2016
PHN II	0.90		HRSA Grant	
PHN II	0.60	8/27/2015	HRSA Grant	Approval pending to combine two RN positions
PHN III	1.00		HRSA Grant	
Sr Health Services Manager	1.00	11/14/2014	HRSA Grant	Recruitment closes 12/4/2015
Sr Human Svcs Analyst	1.00		HRSA Grant	Upcoming vacancy - 12/31/2015 - list request in process
Typist Clerk III	1.00		HRSA Grant	
Clinic Nurse III	0.75		Patient Fees	
Clinic Physician	0.10		Patient Fees	
Medical Assistant	1.00		Patient Fees	
Medical Assistant	1.00		Patient Fees	
MH Supervising Client Spec	0.80		Patient Fees	
PA/NP	1.00	10/2/2015	Patient Fees	Awaiting list from Personnel
PA/NP	0.10		Patient Fees	
PA/NP	0.20		Patient Fees	Upcoming vacancy - 12/1/2015
PA/NP	0.20		Patient Fees	
PA/NP	0.10		Patient Fees	
SrMHCS	1.00		Patient Fees	Transfer start date 11/27/15
SrMHCS	1.00		Patient Fees	
Total:	22.25			
Vacant Positions:	4.60	(includes LOA and MHCS freeze)		
Upcoming Vacancies:	4.20	(beginning 12/1/2015)		

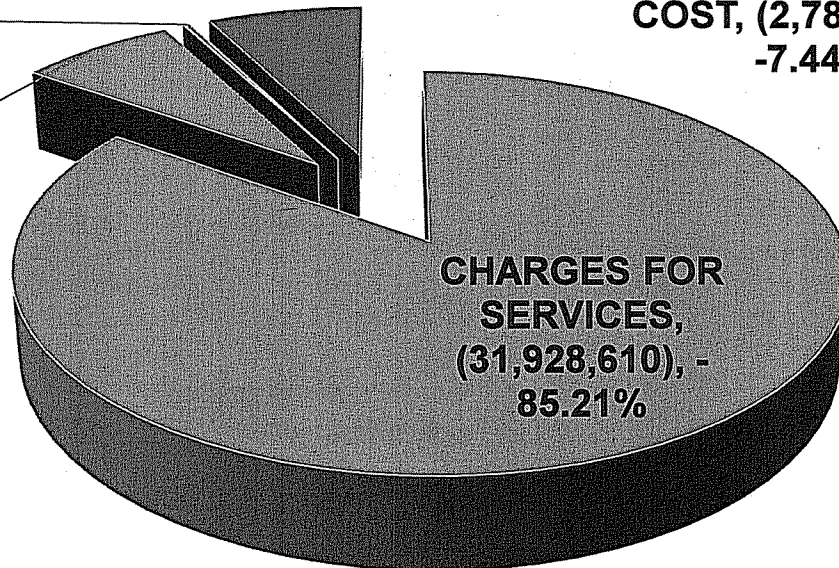
CLINICS FY 2015-16 ADOPTED BUDGET \$37,470,337 APPROPRIATIONS



CLINICS FY 2015-16 ADOPTED BUDGET \$37,470,337 REVENUES AND NCC

MISC. REVENUES,
(118,560), -0.32
%

INTERGOVERNME
NTAL REVENUES,
(2,633,768) -7.03%



NET COUNTY
COST, (2,789,399),
-7.44

CHARGES FOR
SERVICES,
(31,928,610), -
85.21%

County of Santa Cruz (HSA)
 FY 15-16 Clinic
 FQHC Clinic Services
 As of 12/31/2015
 TOTAL EXPENDITURES BY PROGRAM

BUDGET UNIT	BUDGET	ACTUAL	ESTIMATED ACTUALS	VARIANCE
WATSONVILLE CLINIC	5,874,204.00	2,140,519.85	4,694,018	1,180,186
CLINIC				
ADMINISTRATION	4,217,352.00	2,061,851.95	5,320,371	(1,103,019)
EMELINE CLINIC	7,254,333.00	3,180,262.17	6,716,784	537,549
FORENSIC SERVICES	88,613.00	0.00	82,976	5,637
CORAL STREET CLINIC (HPHP)	3,694,249.00	1,248,001.31	2,755,423	938,826
MENTAL HEALTH FQHC	14,191,586.00	1,254.62	8,190,394	6,001,192
WATSONVILLE DENTAL	2,150,000.00	134,095.00	1,264,097	885,903
TOTAL EXPENDITURES	37,470,337.00	8,765,984.90	29,024,062	8,446,275

945K in Workers Comp allocated to wrong Index ☹

County of Santa Cruz (HSA)
 FY 15-16 Clinic
 FQHC Clinic Services
 As of 12/31/2015
 TOTAL REVENUES BY PROGRAM

BUDGET UNIT	BUDGET	ACTUAL	ESTIMATED ACTUALS	VARIANCE
WATSONVILLE CLINIC	(7,112,966)	(2,926,185)	(5,957,224)	(1,155,742)
CLINIC				
ADMINISTRATION	0	(1,733)	(806,806)	806,806
EMELINE CLINIC	(6,282,168)	(2,458,132)	(6,012,005)	(270,163)
CORAL STREET CLINIC				
(HPHP)	(3,836,078)	(1,069,948)	(2,897,252)	(938,826)
MENTAL HEALTH FQHC	(15,299,726)	(2,324,320)	(9,297,279)	(6,002,447)
WATSONVILLE DENTAL	(2,150,000)	(472,924)	(1,264,097)	(885,903)
TOTAL EXPENDITURES	(34,680,938)	(9,253,241)	(26,234,663)	(8,446,275)

County of Santa Cruz (HSA)
 FY 15-16 Clinic
 FQHC Clinic Services
 As of 12/31/2015
 TOTAL BOTTOM LINE BY PROGRAM

BUDGET UNIT	BUDGET	ACTUAL	ESTIMATED ACTUALS	VARIANCE
WATSONVILLE CLINIC	(1,238,762)	(785,665)	(1,263,206)	24,444
CLINIC ADMINISTRATION	4,217,352	2,060,119	4,513,565	(296,213)
EMELINE CLINIC	972,165	722,131	704,779	267,386
FORENSIC SERVICES	88,613	(0)	82,976	5,637
CORAL STREET CLINIC (HPHP)	(141,829)	178,053	(141,829)	0
MENTAL HEALTH FQHC	(1,108,140)	(2,323,065)	(1,106,885)	(1,255)
WATSONVILLE DENTAL	0	(338,829)	0	
TOTAL EXPENDITURES	2,789,399	(487,256)	2,789,399	(0)

County of Santa Cruz (HSA)
 FY 15-16 Clinic
 FQHC Clinic Services BY PROGRAM
 ALL CLINICS 12/31/2015

Row Labels	BUDGET	ACTUAL	ESTIMATED ACTUALS	VARIANCE
EXPENDITURE	37,470,337	8,765,985	29,024,062	8,446,275
50-SALARIES AND EMPLOYEE BENEF	16,045,500	7,311,986	14,569,226	1,476,274
60-SERVICES AND SUPPLIES	5,631,384	1,591,803	4,637,154	994,230
70-OTHER CHARGES	1,713,921	31	1,713,921	0
80-FIXED ASSETS	100,000	672	126,676	(26,676)
95-INTRAFUND TRANSFERS	13,979,532	(138,507)	7,977,085	6,002,447
REVENUE	(34,680,938)	(9,253,241)	(26,234,663)	(8,446,275)
15-INTERGOVERNMENTAL REVENUES	(2,633,768)	(823,635)	(2,128,715)	(505,053)
19-CHARGES FOR SERVICES	(31,928,610)	(8,368,868)	(23,180,582)	(8,748,028)
23-MISC. REVENUES	(118,560)	(60,926)	(925,366)	806,806
29-OTHER GOVERNMENTAL UNIT REVENU	0	75	0	0
5-LICENSES, PERMITS AND FRANCHIS	0	113	0	0
TOTAL BOTTOM LINE	(2,789,399)	487,256	(2,789,399)	0

County of Santa Cruz (HSA)
 FY 15-16 Clinic
 FQHC Clinic Services BY PROGRAM
 WATSONVILLE CLINIC 12/31/2015

WATSONVILLE CLINIC	BUDGET	ACTUAL	ESTIMATED ACTUALS	VARIANCE
EXPENDITURE	5,874,204	2,140,520	4,694,018	1,180,186
50-SALARIES AND EMPLOYEE BENEF	5,285,178	1,927,863	4,131,264	1,153,914
60-SERVICES AND SUPPLIES	539,026	212,625	512,754	26,272
70-OTHER CHARGES	0	31	0	0
80-FIXED ASSETS	50,000	0	50,000	0
REVENUE	(7,112,966)	(2,926,185)	(5,957,224)	(1,155,742)
19-CHARGES FOR SERVICES	(7,112,966)	(2,904,672)	(5,957,224)	(1,155,742)
23-MISC. REVENUES	0	(21,701)	0	0
29-OTHER GOVERNMENTAL UNIT REVENU	0	75	0	0
5-LICENSES, PERMITS AND FRANCHISE	0	113	0	0
TOTAL BOTTOM LINE	1,238,762	785,665	1,263,206	(24,444)

County of Santa Cruz (HSA)
 FY 15-16 Clinic
 FQHC Clinic Services BY PROGRAM
 EMELINE CLINIC 12/31/2015

EMELINE CLINIC	BUDGET	ACTUAL	ESTIMATED ACTUALS	VARIANCE
EXPENDITURE	7,254,333	3,180,262	6,716,784	537,549
50-SALARIES AND EMPLOYEE BENEF	5,885,301	2,548,020	5,439,221	446,080
60-SERVICES AND SUPPLIES	1,319,032	632,166	1,200,887	118,145
80-FIXED ASSETS	50,000	76	76,676	(26,676)
REVENUE	(6,282,168)	(2,458,132)	(6,012,005)	(270,163)
19-CHARGES FOR SERVICES	(6,252,168)	(2,433,084)	(5,982,005)	(270,163)
23-MISC. REVENUES	(30,000)	(25,048)	(30,000)	0
				0
TOTAL BOTTOM LINE	(972,165)	(722,131)	(704,779)	(537,549)

County of Santa Cruz (HSA)
 FY 15-16 Clinic
 FQHC Clinic Services BY PROGRAM
 CORAL STREET HPHP CLINIC 12/31/2015

HPHP CLINIC	BUDGET	ACTUAL	ESTIMATED ACTUALS	VARIANCE
EXPENDITURE	3,694,249	1,248,001	2,755,423	938,826
50-SALARIES AND EMPLOYEE BENEF	2,608,093	758,780	1,639,916	968,177
60-SERVICES AND SUPPLIES	1,086,156	489,221	1,115,507	(29,351)
REVENUE	(3,836,078)	(1,069,948)	(2,897,252)	(938,826)
15-INTERGOVERNMENTAL REVENUES	(2,633,768)	(823,635)	(2,128,715)	(505,053)
19-CHARGES FOR SERVICES	(1,113,750)	(234,137)	(679,977)	(433,773)
23-MISC. REVENUES	(88,560)	(12,177)	(88,560)	0
				0
TOTAL BOTTOM LINE	141,829	(178,053)	141,829	(938,826)

County of Santa Cruz (HSA)
 FY 15-16 Clinic
 FQHC Clinic Services BY PROGRAM
 ADMINISTRATION 12/31/2015

ADMINISTRATION	BUDGET	ACTUAL	ESTIMATED ACTUALS	VARIANCE
EXPENDITURE	4,217,352	2,061,852	5,320,371	(1,103,019)
50-SALARIES AND EMPLOYEE BENEF	1,974,177	1,942,342	3,071,733	(1,097,556)
60-SERVICES AND SUPPLIES	529,254	118,914	534,717	(5,463)
70-OTHER CHARGES	1,713,921	0	1,713,921	0
80-FIXED ASSETS	0	596	0	0
REVENUE	0	(1,733)	(806,806)	806,806
19-CHARGES FOR SERVICES	0	268	0	0
23-MISC. REVENUES	0	(2,000)	(806,806)	806,806
TOTAL BOTTOM LINE	(4,217,352)	(2,060,119)	(4,513,565)	1,103,019

County of Santa Cruz (HSA)
 FY 15-16 Clinic
 FQHC Clinic Services BY PROGRAM
 FORENSIC 12/31/2015

FORENSIC	BUDGET	ACTUAL	ESTIMATED ACTUALS	VARIANCE
EXPENDITURE	88,613	0	82,976	5,637
50-SALARIES AND EMPLOYEE BENEF	292,751	134,981	287,093	5,658
60-SERVICES AND SUPPLIES	7,916	3,526	7,937	(21)
95-INTRAFUND TRANSFERS	(212,054)	(138,507)	(212,054)	0
				0
TOTAL BOTTOM LINE	88,613	0	82,976	(5,637)

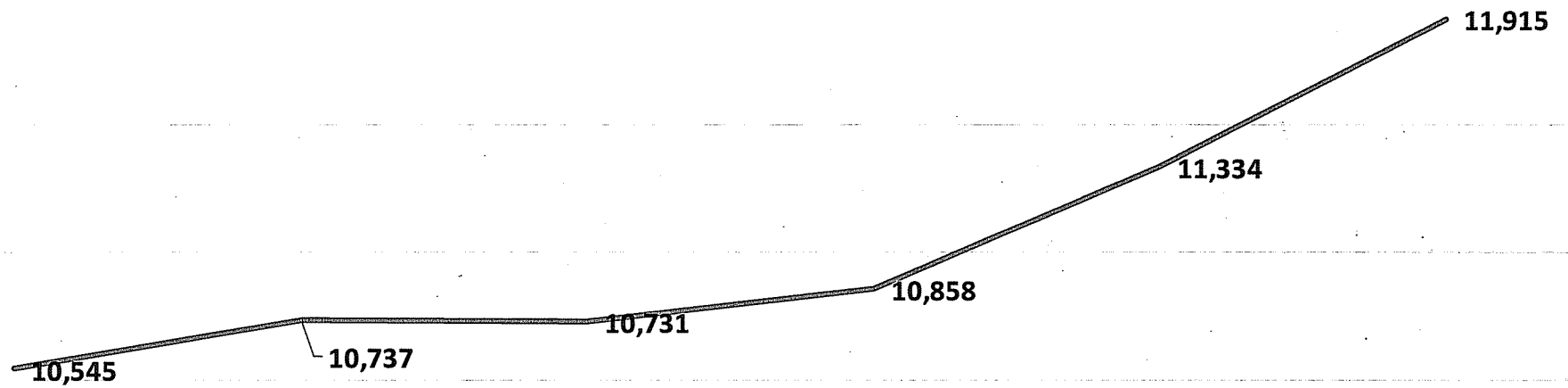
County of Santa Cruz (HSA)
 FY 15-16 Clinic
 FQHC Clinic Services BY PROGRAM
 DENTAL 12/31/2015

DENTAL	BUDGET	ACTUAL	ESTIMATED ACTUALS	VARIANCE
EXPENDITURE	2,150,000	134,095	1,264,097	885,903
60-SERVICES AND SUPPLIES	2,150,000	134,095	1,264,097	885,903
REVENUE	(2,150,000)	(472,924)	(1,264,097)	(885,903)
19-CHARGES FOR SERVICES	(2,150,000)	(472,924)	(1,264,097)	(885,903)
				0
TOTAL BOTTOM LINE		338,829-		(885,903)

COUNTY OF SANTA CRUZ

CLINIC CLIENT DEMOGRAPHICS

All Clinics Unique Patients by Year



Pts2010

Pts2011

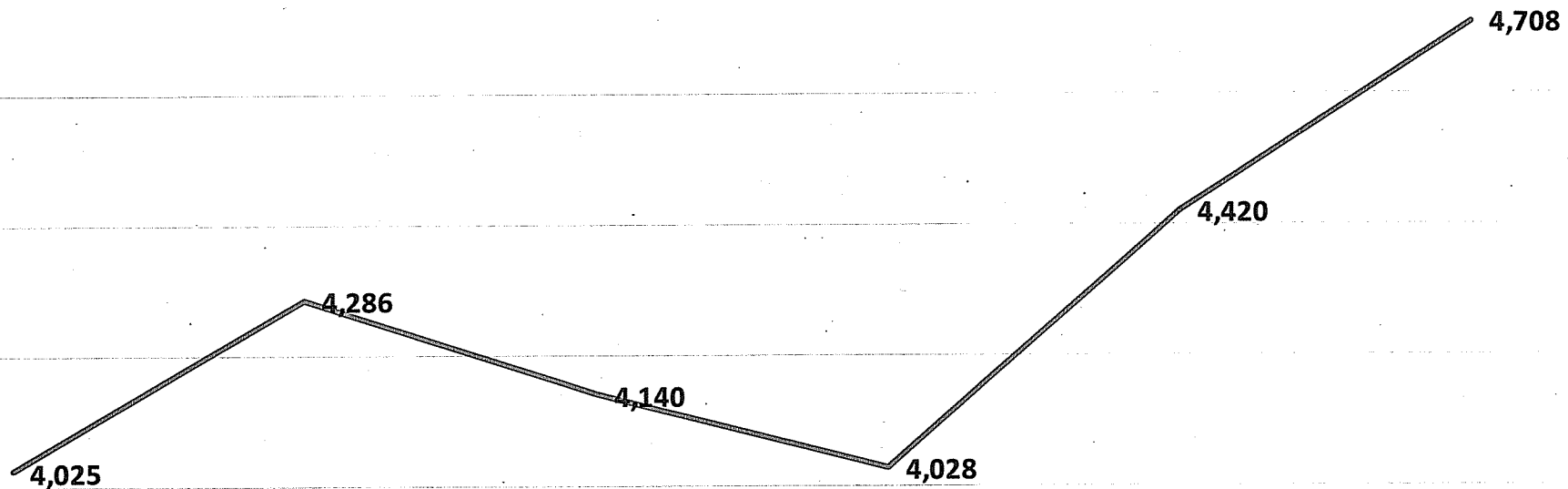
Pts2012

Pts2013

Pts2014

Pts2015

**Santa Cruz Health Center
Unique Patients by Year**



Pts2010

Pts2011

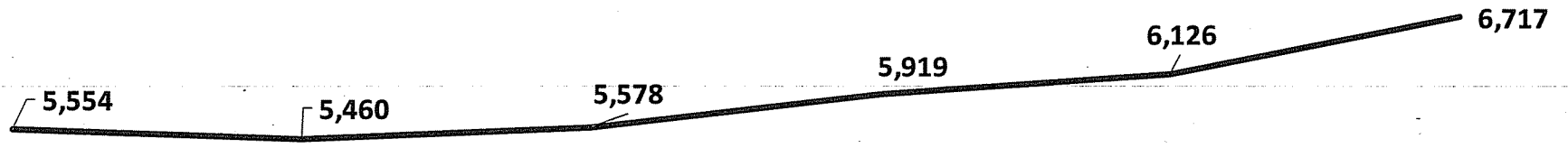
Pts2012

Pts2013

Pts2014

Pts2015

Watsonville Health Center Unique Patients by Year



Pts2010

Pts2011

Pts2012

Pts2013

Pts2014

Pts2015

**Coral Street Clinic
Unique Patients by Year**

1,388

1,407

1,449

1,336

1,202

851

Pts2010

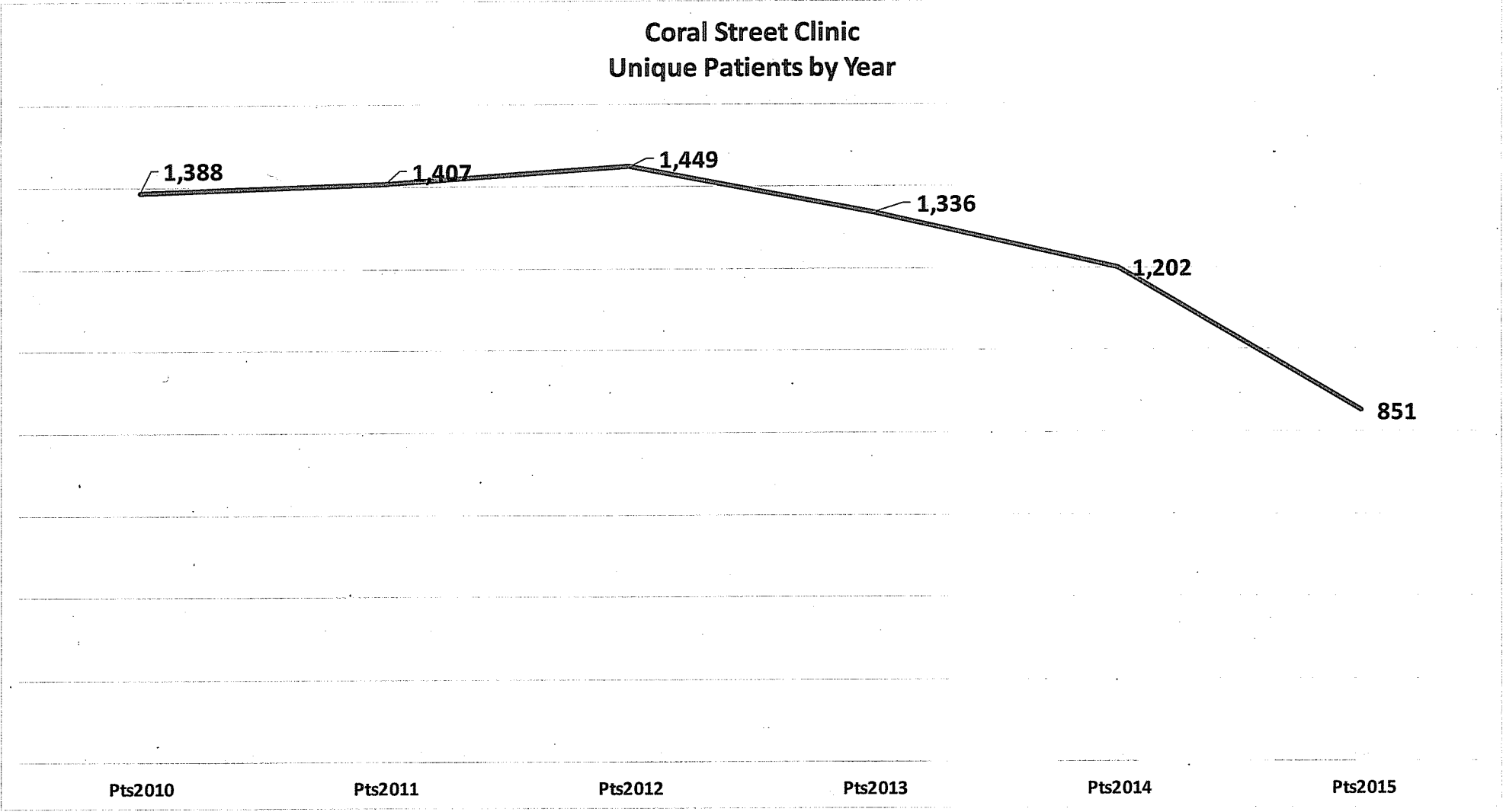
Pts2011

Pts2012

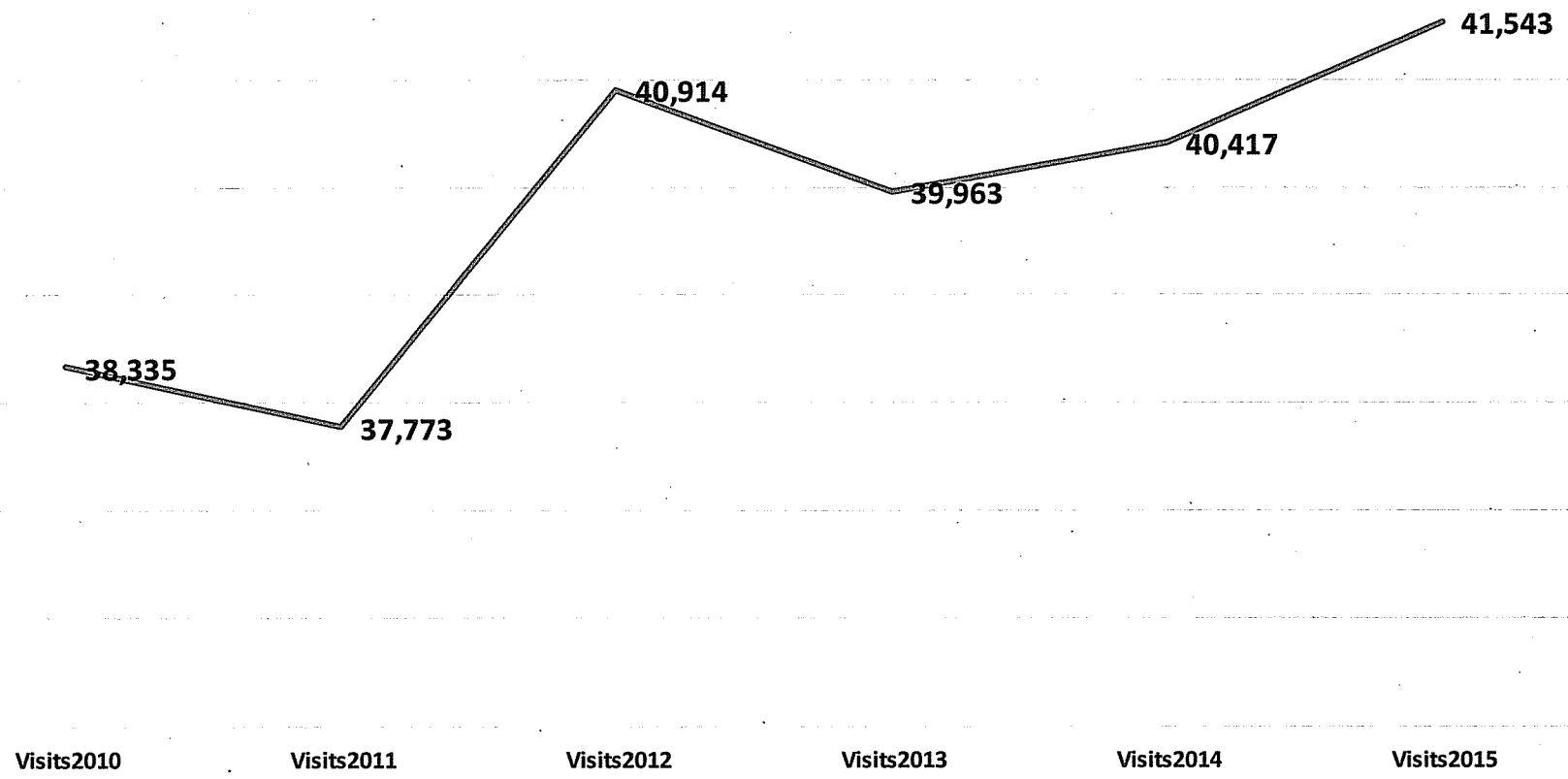
Pts2013

Pts2014

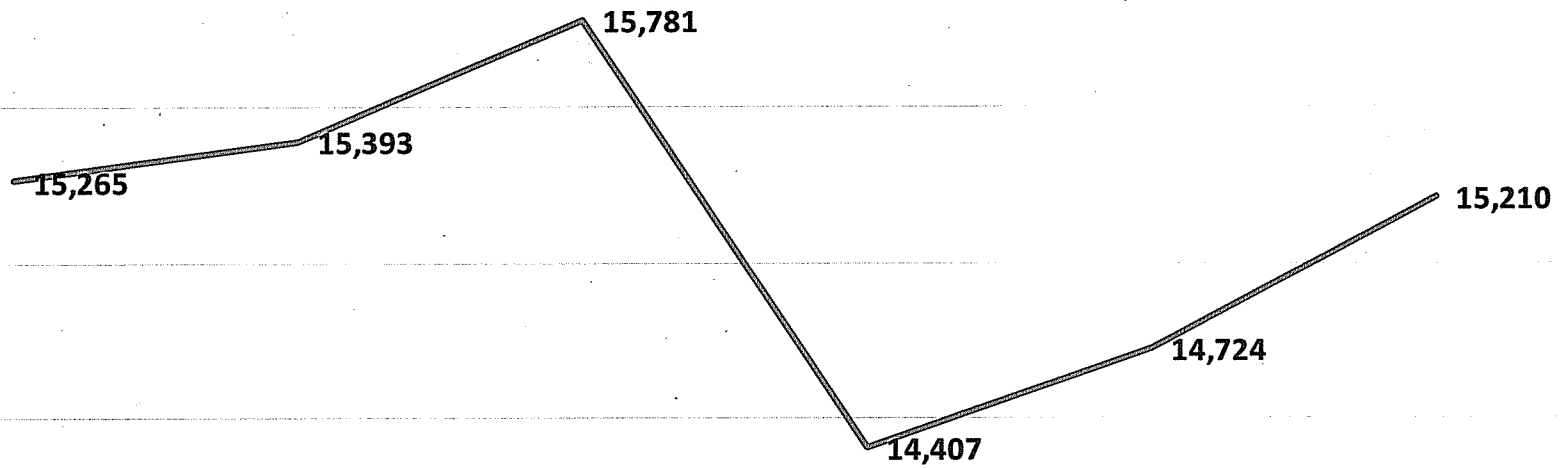
Pts2015



**All Clinics
Total Visits by Year**



**Santa Cruz Health Center
Total Visits by Year**



Visits2010

Visits2011

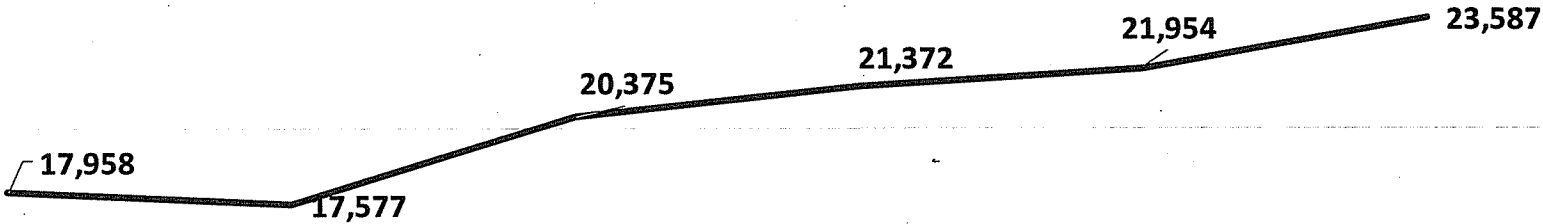
Visits2012

Visits2013

Visits2014

Visits2015

**Watsonville Health Center
Total Visits by Year**



Visits2010

Visits2011

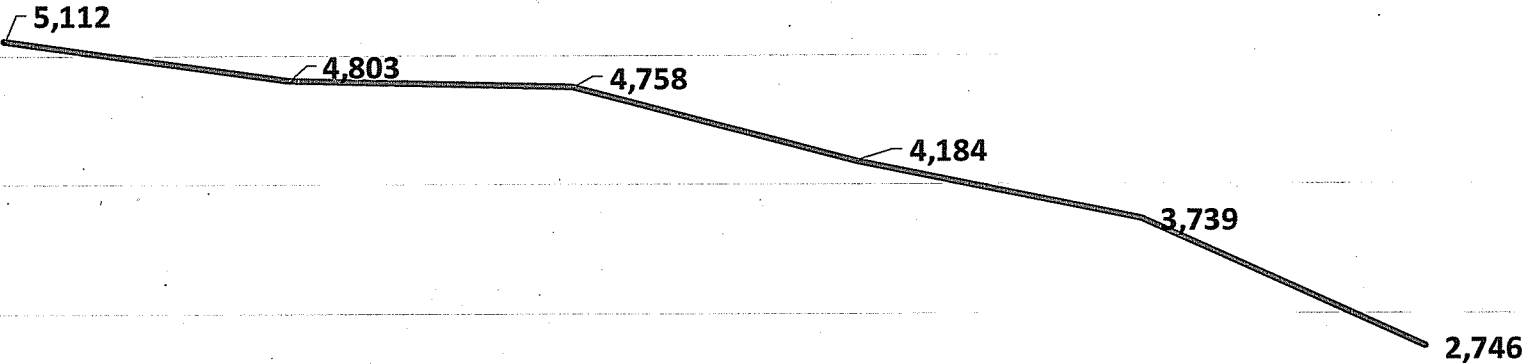
Visits2012

Visits2013

Visits2014

Visits2015

**Coral Street Clinic
Total Visits by Year**



Visits2010

Visits2011

Visits2012

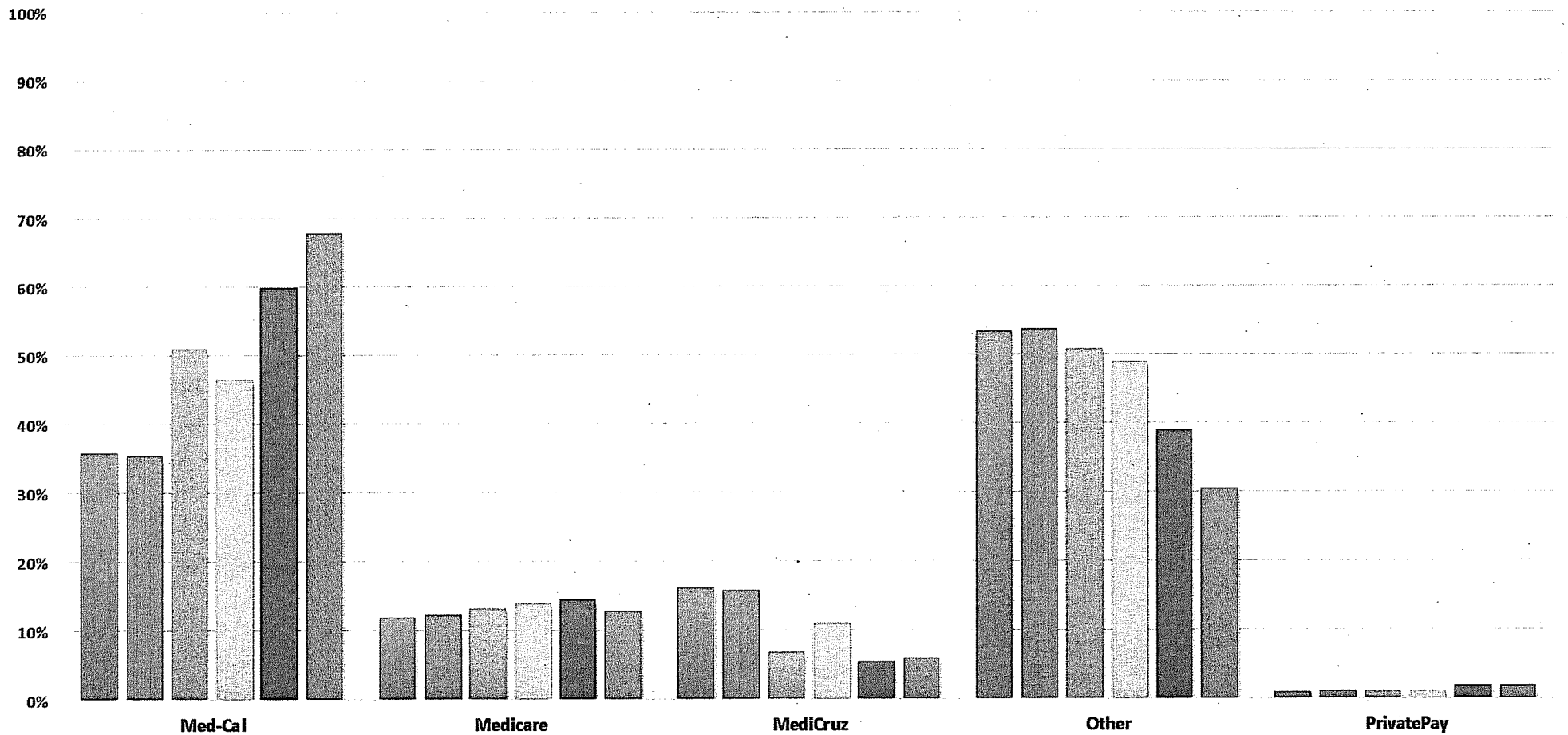
Visits2013

Visits2014

Visits2015

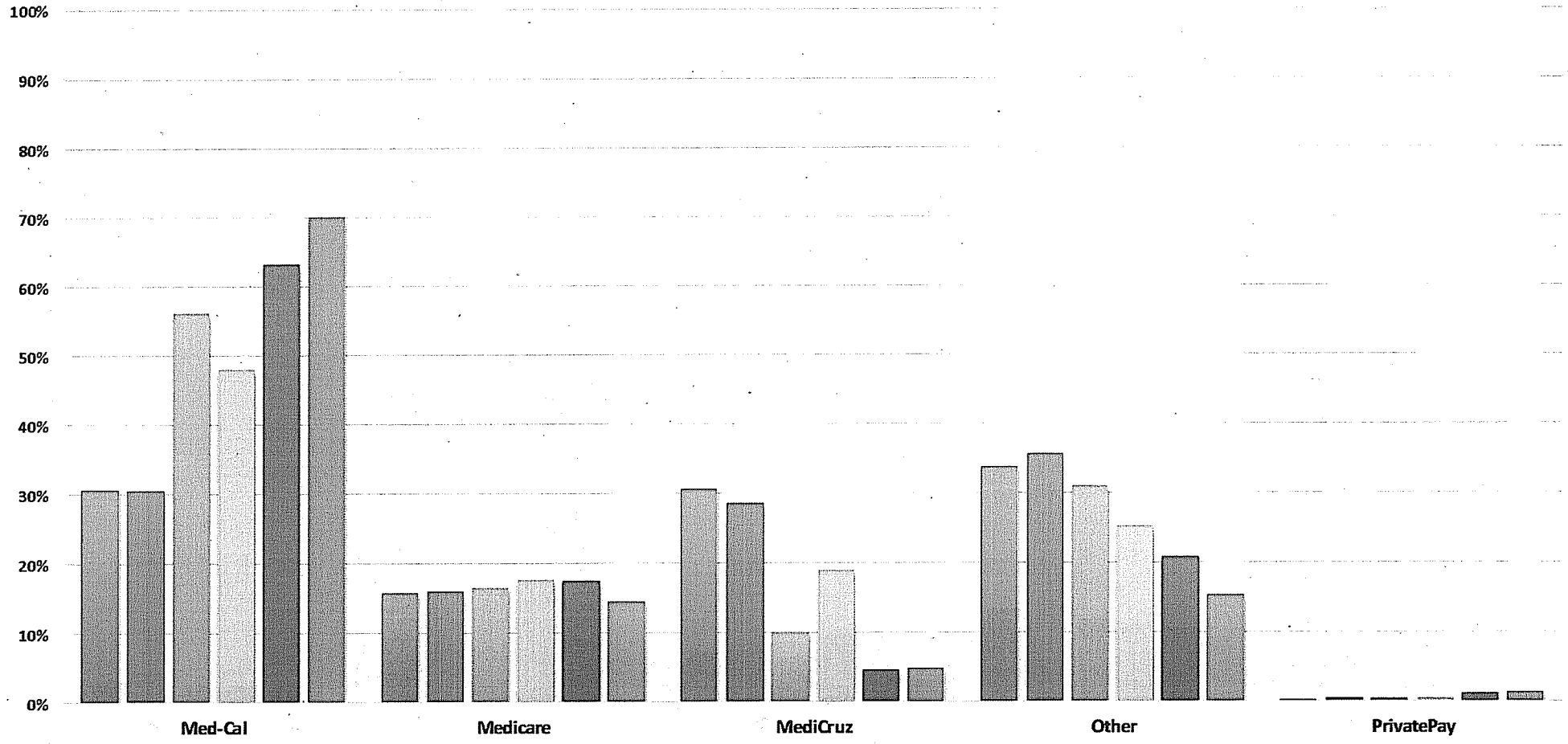
All Clinics

■ Pts2010 ■ Pts2011 ■ Pts2012 ■ Pts2013 ■ Pts2014 ■ Pts2015



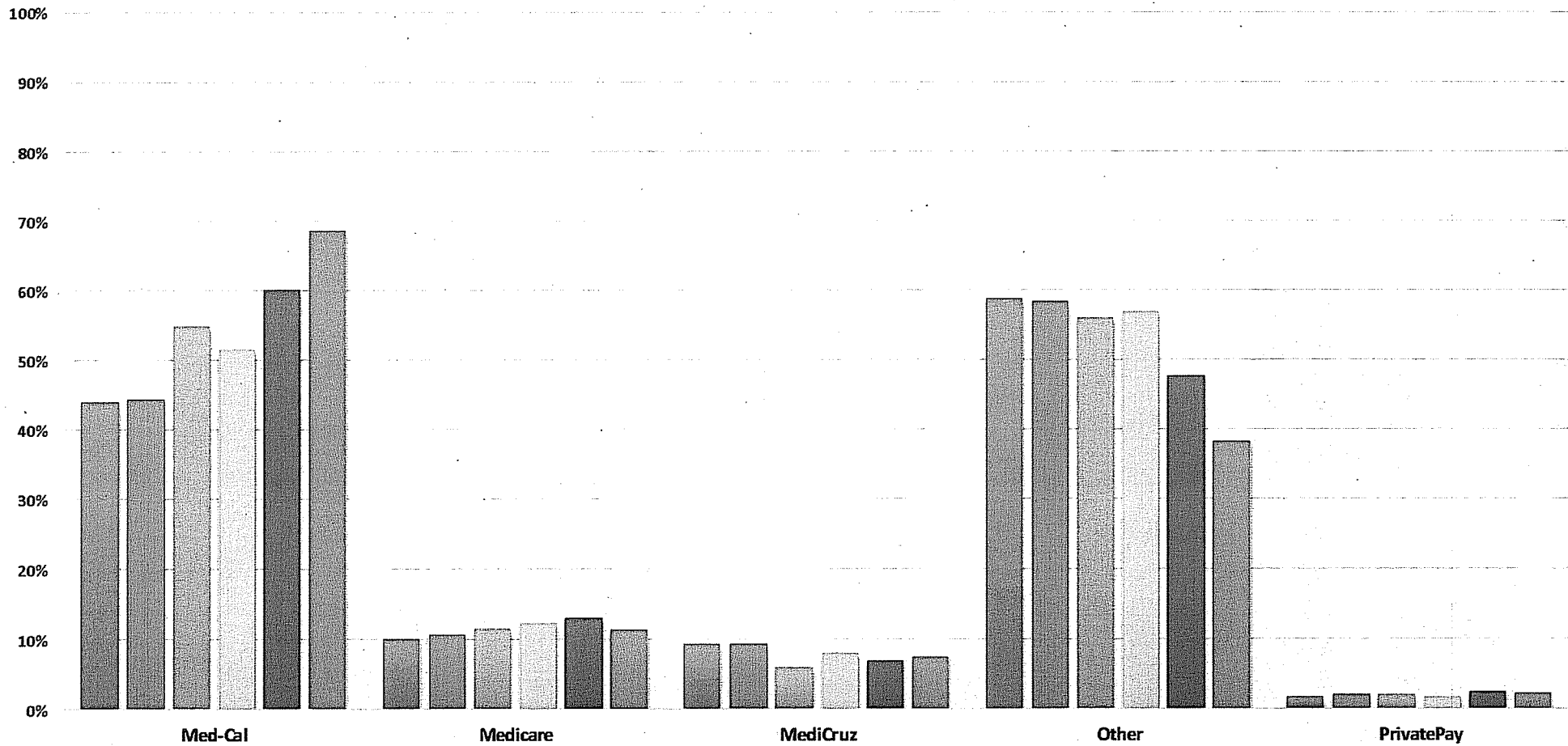
Santa Cruz Health Center

■ Pts2010 ■ Pts2011 ■ Pts2012 ■ Pts2013 ■ Pts2014 ■ Pts2015



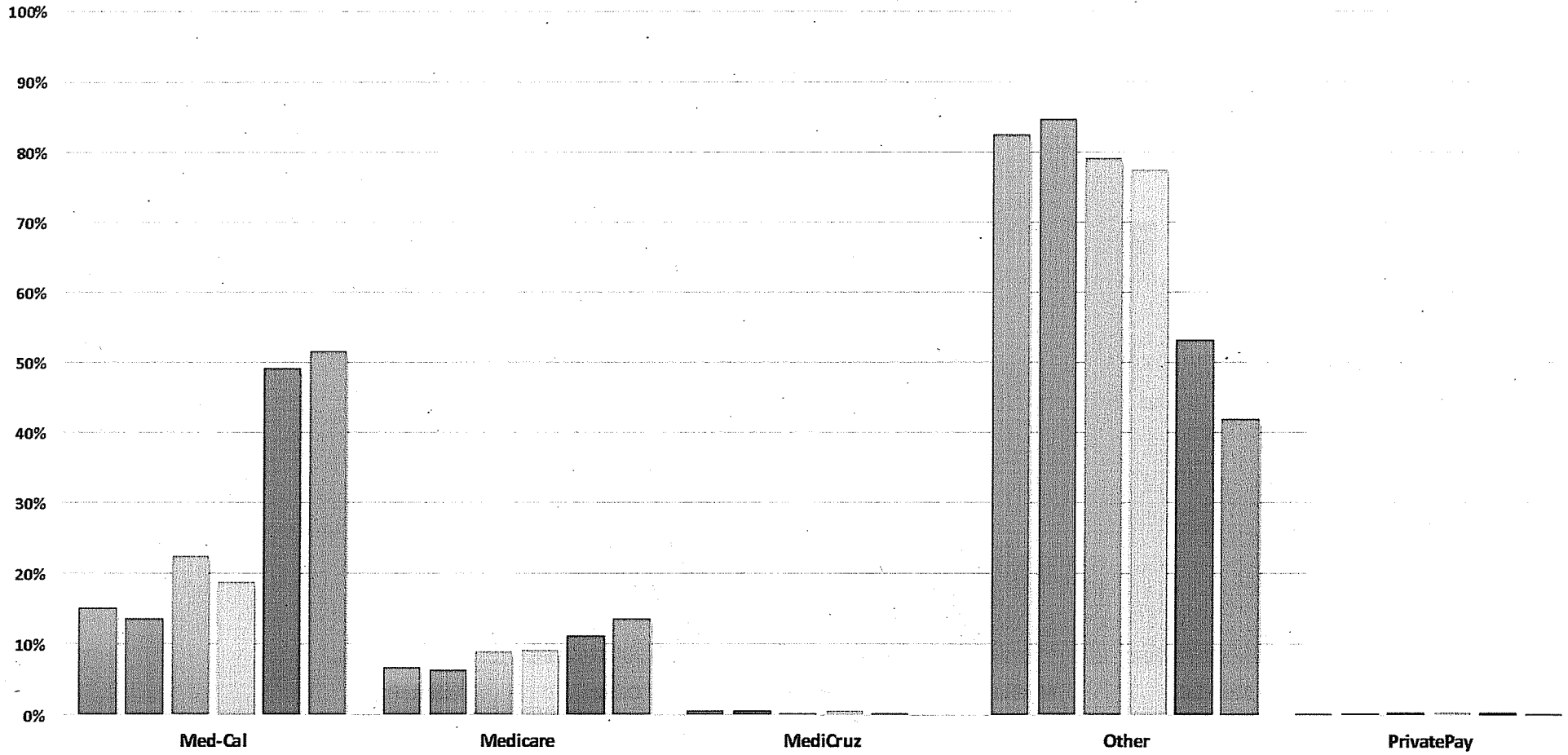
Watsonville Health Center

■ Pts2010 ■ Pts2011 ■ Pts2012 ■ Pts2013 ■ Pts2014 ■ Pts2015

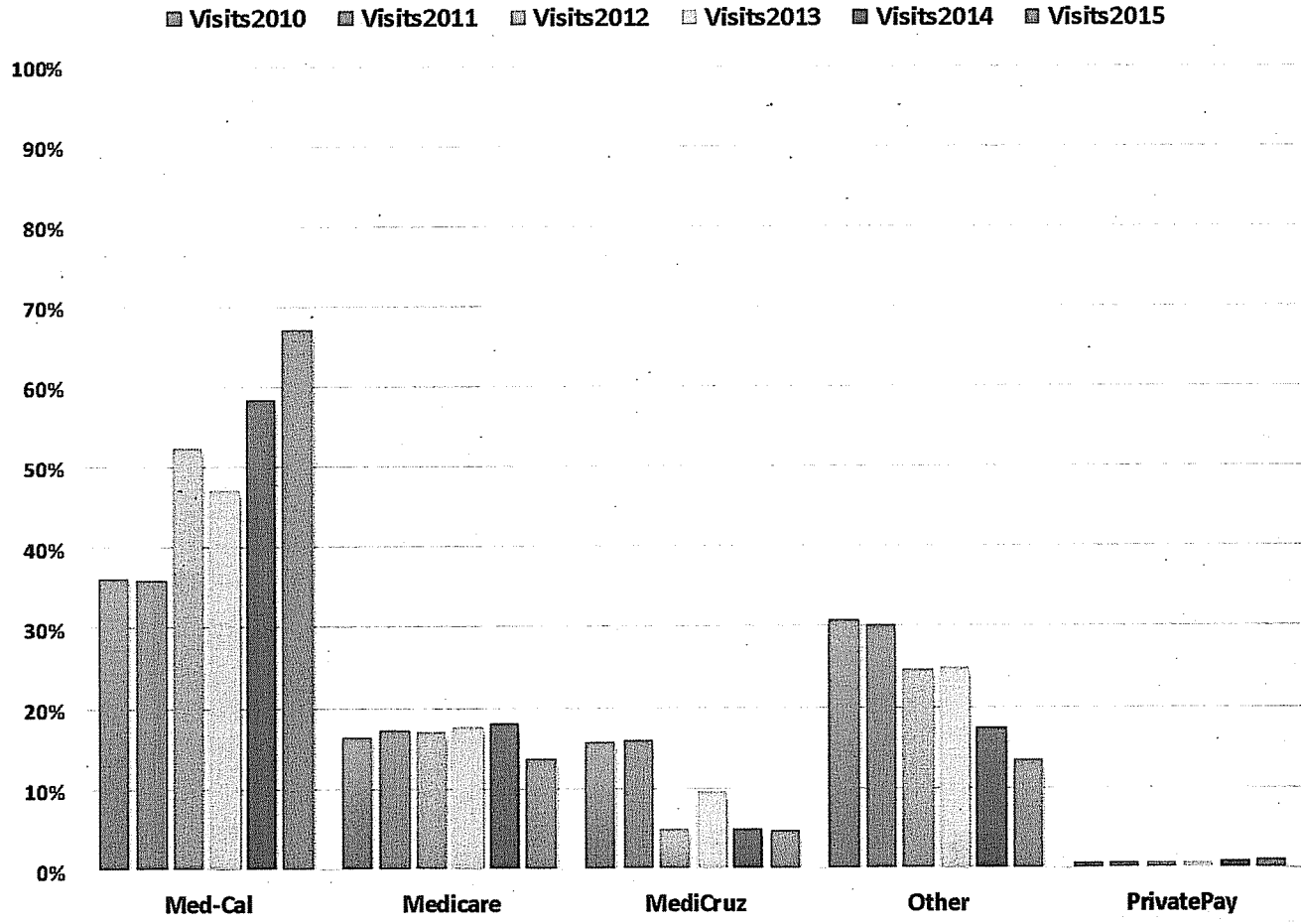


Coral Street Clinic

■ Pts2010 ■ Pts2011 ■ Pts2012 ■ Pts2013 ■ Pts2014 ■ Pts2015

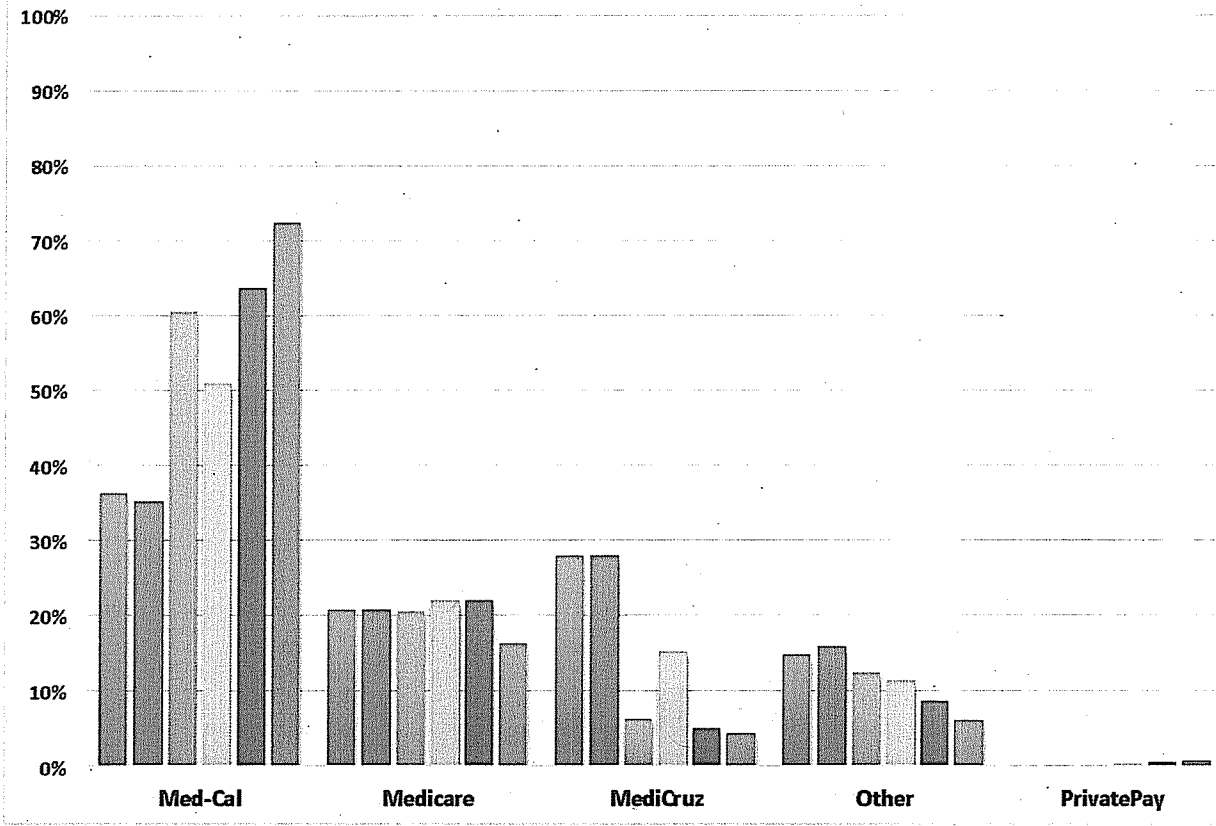


All Clinics

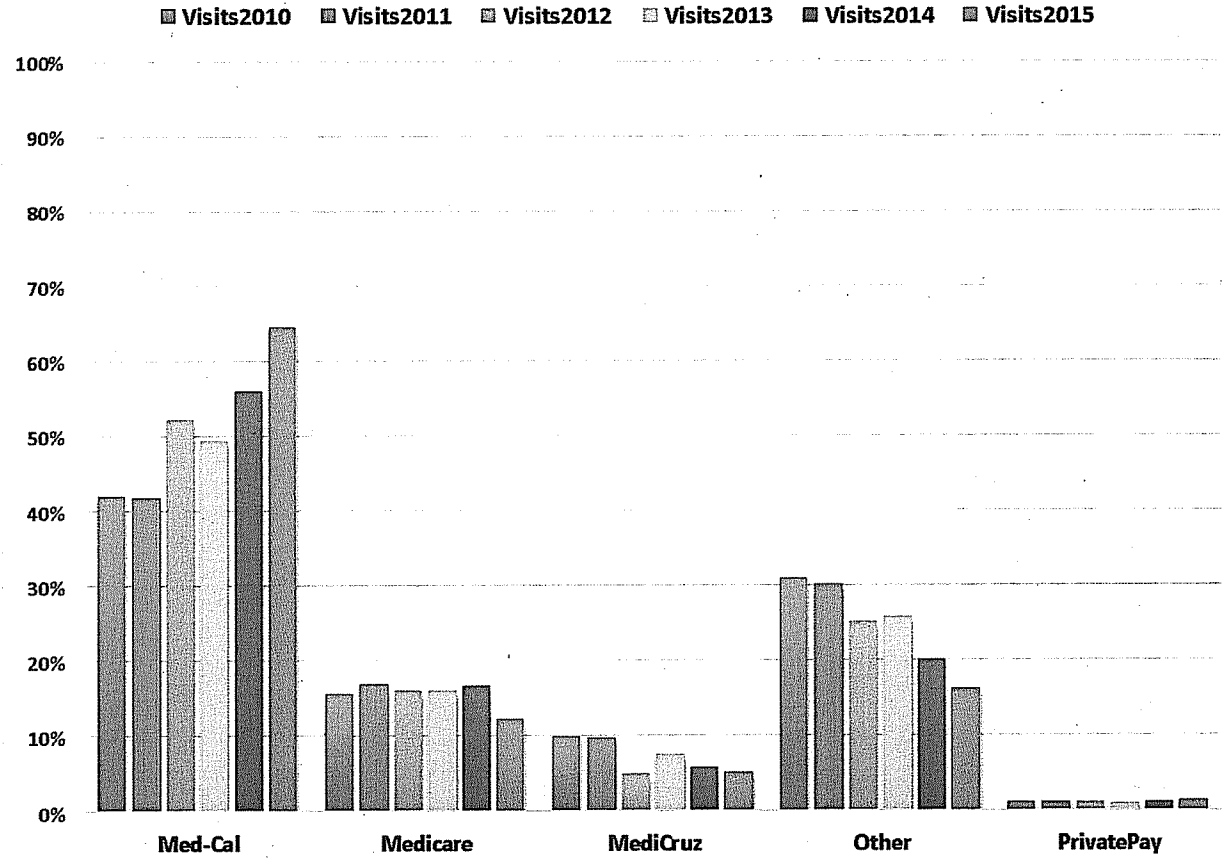


Santa Cruz Health Center

■ Visits2010 ■ Visits2011 ■ Visits2012 ■ Visits2013 ■ Visits2014 ■ Visits2015



Watsonville Health Center



Coral Street Clinic

