

# EMERGENCY

You may be the first person to spot an emergency and be in a position to notify authorities. This is best done through the 911 system, preferably using a landline (such as a home or office telephone) so your location is accurately recorded.

Never assume that someone else has called 911 when you see an emergency. In fact, the more people who call 911 to report an emergency, the better. Each call received may provide more information than the previous call.

In an emergency, large numbers of 911 calls from cellular telephones may cause significant delays when trying to reach a 911 operator.

Cellular calls do not always capture your location. When reporting an emergency on a cellular telephone:

- Give your cellular telephone number to the 911 operator immediately in case the call is dropped or lost
- When asked for your location, report the location where the incident occurred

In an emergency, Santa Cruz County may utilize the **reverse 911 system** to contact you and your neighbors.

If you do not use a landline, it is important that you register your cell phone for the reverse 911 service.

Visit <http://www.sccecc.org/> to register your cell phone.



In case of emergency  
**DIAL 9-1-1**