

# The County of Santa Cruz Integrated Community Health Center Commission MEETING AGENDA

August 14, 2024 @ 4:00pm - 5:00pm

**MEETING LOCATION:** In-Person – 150 Westridge, Suite 101, Watsonville, Ca 95076 and 1080 Emeline Ave., Bldg. D, Admin Conference Room, Santa Cruz, CA 95060 will connect through Microsoft Teams Meeting or call in (audio only) +1 831-454-2222,191727602# United States, Salinas Phone Conference ID: 191 727 602#

ORAL COMMUNICATIONS - Any person may address the Commission during its Oral Communications period. Presentations must not exceed three (3) minutes in length, and individuals may speak only once during Oral Communications. All Oral Communications must be directed to an item not listed on today's Agenda and must be within the jurisdiction of the Commission. Commission members will not take actions or respond immediately to any Oral Communications presented but may choose to follow up at a later time, either individually, or on a subsequent Commission Agenda.

1. Welcome/Introductions
2. Oral Communications
3. July 10, 2024, Meeting Minutes – Action Required
4. MyChart Presentation – Jmac
5. 340b presentation - Julian
6. Quality Management Update
7. Financial Update
8. CEO Update

<u>Action Items from Previous Meetings:</u> Action Item	Person(s) Responsible	Date Completed	Comments

**Next meeting:** Wednesday, September 4, 2024, 4:00pm - 5:00pm **Meeting Location:** In-Person - 150 Westridge, Suite 101, Watsonville, Ca 95076 and 1080 Emeline Ave., Bldg. D, Admin Conference Room, Santa Cruz, CA 95060. Commission will connect through Microsoft Teams Meeting or call in (audio only) +1 831-454- 2222,191727602# United States, Salinas Phone Conference ID: **191 727 602#**

# The County of Santa Cruz Integrated Community Health Center Commission

**Minute Taker: Mary Olivares**

Minutes of the meeting held August 14, 2024

**TELECOMMUNICATION MEETING:** Microsoft Teams Meeting - or call-in number +1 916-318-9542 -- PIN# 500021499#

Attendance	
Len Finocchio	Executive Board - Co-Chair
Tammi Rose	At Large Officer
Rahn Garcia	Member
Dinah Phillips	Member
Marco Martinez-Galarce	Member
Michael Angulo	Member
Jessica McElveny	County of Santa Cruz, Health Services Manager
Amy Peeler	County of Santa Cruz, Chief of Clinics
Raquel Ruiz	County of Santa Cruz, Acting Chief of Clinics
Julian Wren	County of Santa Cruz, Admin Services Manager
Mary Olivares	County of Santa Cruz, Admin Aide
<b>Meeting Commenced at 4:01 pm and concluded at 5:03 pm</b>	
Excused/Absent:	
Excused: Christina Berberich	
Absent: Maximus Grisso	
Absent: Michelle Morton	
1. Welcome/Introductions	
2. Oral Communications:	
3. July 10, 2024, Meeting Minutes – Action Required	
Review of July 10, 2024, Meeting Minutes – Recommended for Approval. Rahn motioned to accept minutes as presented. Marco second, and the rest of the members present were all in favor.	
4. MyChart Presentation -	
Jessica gave an overview of the on-line portal, MyChart, and its multiple features, notifications, and communication options. Jessica went through the process of registering patients onto MyChart. Lastly, Jessica reported that patients have active accounts on MyChart.	
5. 340b Presentation	
Julian gave a presentation on 340b, he reported that 340B pharmacy program dispenses medications which are funded by County of Santa Cruz "Medicruz" program. Medicruz is a health care coverage program designed for uninsured residents of Santa Cruz County. He stated they contract with two pharmacies to dispense medications. The 340B program is used only for uninsured patients. Median number of dispensed medications per month is 494 this is for patients that do not have MeciCal coverage. This program allows us to purchase various medications. Julian reported the county pays a dispensing fee of \$15/\$19 fee for each medication, patient pays \$4 copay, pharmacy collects a Median of \$1,868 in co-pays per month and County pays a Median of \$7,508 in dispensing fees per month. With the aforementioned information, it was asked what is the commission's recommendation? Further thought or eliminate 340B co-pay? After some discussion within commission members, it was decided to eliminate co-pay. Len motioned in eliminating co-pay. Dinah second, and the rest of the members present were all in favor.	
6. Quality Management Update	
Raquel reported this month's quarterly quality improvement presentation Watsonville Health Center presented on no show outreach. Raquel also reported the staff satisfaction survey will be sent out in a couple of weeks and quality management committee had reviewed the survey tool. She stated they made a few revisions and added some free text. Raquel also reported we are exploring launching a call center to reduce the waiting time on the phone, she stated they are still at the early stages and will report back as this moves forward. Lastly, Raquel reported she had the patient satisfaction survey results, Mary will e-mail out to the commissioners for review.	
11. Financial Update	

Julian reported the actual revenues are at \$45,739,924.00 this includes insurance revenue, grants, and IBH revenue. Julian reported that we are 9.6 million lower in revenue than in expenditures and it's been this way since the pandemic started.

At this point Rahn made a motion to extend the meeting another 10 minutes. Tami second and the rest of members present all in favor.

Julian then reported on the following: The average monthly "billable" encounters in fiscal year 23/24 was 4,797; 424 more than previous fiscal year; Fiscal year 23/24 average monthly charges were \$2,132,202; \$190,230 more per month than previous fiscal year. Lastly Julian reported on days in AR, he stated our goal is to get to 53 days in AR by March 8, 2025, they are currently at 50 days.

12. CEO Update

Amy reported COVID numbers have increased, and HPHP will be moving temporarily to the Emeline Clinic while their HVAC is installed.

Commissioners would like a report back:

- FQHC and how it fits into the services provided. How much revenue comes in from HRSA and what is the percentage of our budget?
- EHCCM/CalAim - How do we participate in the program? Are we a vendor and/or do we work with vendors?

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Minutes approved \_\_\_\_\_ / / \_\_\_\_\_  
(Signature of Board Chair or Co-Chair) (Date)



Health Centers Division

# Integrated Health Care Commission 340B Report

7/3/24

Most Common  
340B Drugs in  
order from  
most to least  
prescribed

Drug Name	--
ATORVASTATIN 10MG (340B)	
INVOKANA 100MG (340B)	
HYDROCHLOROT 25MG (340B)	
LEVEMIR INJ (340B)	
GLIMEPIRIDE 4MG (340B)	
LISINOPRIL 10MG TAB (ZESTRIL 10MG) (340B)	
INVOKANA 300MG (340B)	
LEVEMIR INJ FLEXPEN (340B)	
AMOXICILLIN 500MG (340B)	
CLARITHROMYCIN 500MG (340B)	
FLUTICASONE SPR 50MCG (340B)	
ACETAMIN 500MG (340B)	
BUPREN/NALOX MIS 8-2MG FILM (340B)	
ALENDRONATE 70MG (340B)	
GABAPENTIN 100MG (340B)	
CEPHALEXIN 500MG (340B)	
IBUPROFEN 800MG (340B)	
CHLORTHALIDONE 25MG (340B)	
CANDESARTAN 16MG (340B)	
ATORVASTATIN 80MG (340B)	
ALBUTEROL AER HFA (340B)	
LISINOPRIL	
IBUPROFEN 600MG (340B)	
LEVOTHYROXIN 137MCG (340B)	
AMOX/K CLAV 875-125 (340B)	
LEVOTHYROXIN 200MCG (340B)	
BUPROPION XL 450MG (FORFIVO XL) (340B)	
ACYCLOVIR 400MG (340B)	
CANDESARTAN 8MG (340B)	
BACLOFEN 10MG (340B)	
LEVOTHYROXIN 50MCG (340B)	
FLUOXETINE 20MG CAP (340B)	
FLUOXETINE 10MG (340B)	
CYCLOBENZAPR 5MG (340B)	
FLUOCINONIDE CRE 0.05% (340B)	

# Our 340B Program by the numbers

- 340B pharmacy dispensed medications are funded by County of Santa Cruz “Medicruz” program
- Medicruz: Is a health care coverage program designed for uninsured residents of Santa Cruz County.
- We contract with two pharmacies to dispense medications
- Our 340B program is used only for uninsured patients
- According to our consultant, 340B programs charge a co-pay so that the patient has some buy-in and ownership in following through with the medication and takes care of it
- Median number of dispensed medications per month is 494

# Our 340B Program by the numbers

- We pay a dispensing fee of \$15/\$19 fee for each medication
- Patient pays \$4 copay
- Pharmacy collects a Median of \$1,868 in co-pays per month
- County pays a Median of \$7,508 in dispensing fees per month

# Is it a requirement to charge a co-pay?

- No, 340B regulations leaves it up to us to decide how we run our 340B program.



# Commission Recommendation

- With the aforementioned information, what is the commission's recommendation? Further thought or eliminate 340B co-pay?
- If the recommendation is to eliminate the co-pay, after your approval a standalone Board of Supervisor's (BOS) item would need to be prepared, earliest date would be September due to BOS summer hiatus.



Health Centers Division

# Quality Management Report

August 2024



## **Quality Management Committee**

- Quarterly Quality Improvement Presentation-  
Watsonville Health Center: No Show Outreach
- Staff Satisfaction Survey Tool
- Patient Satisfaction Survey Results



Health Centers Division

# Integrated Health Care Commission Monthly Budget

8/7/24

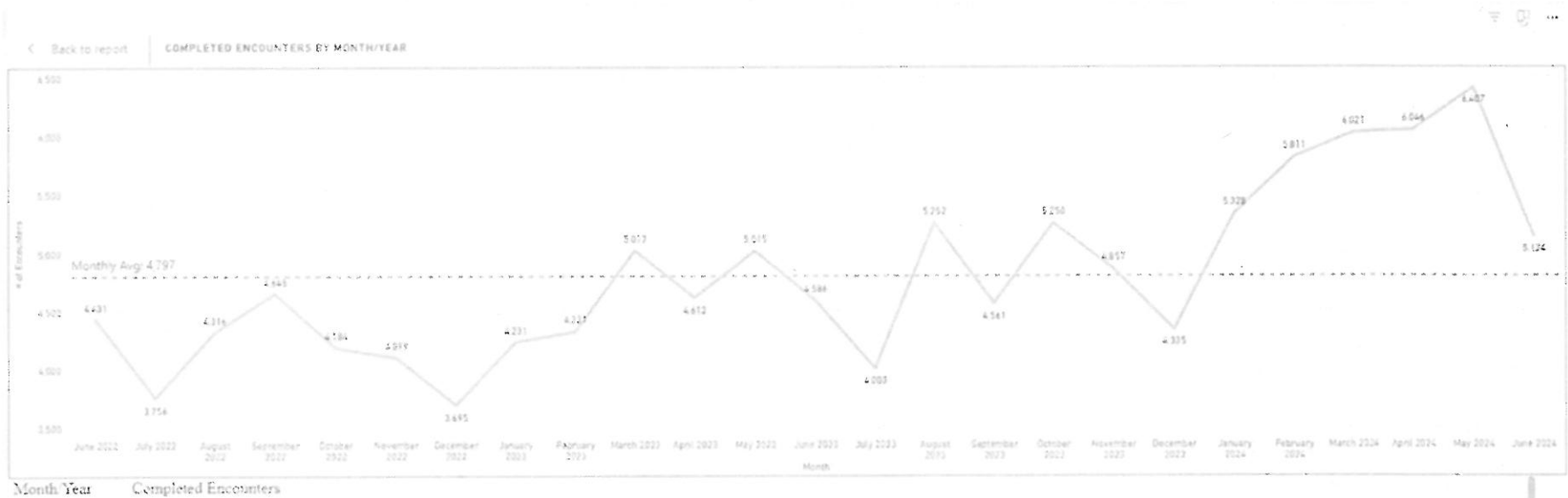


County of Santa Cruz (HSA)  
 FY 23/24 (All) (All)(All)(All)  
 As of 6/30/2024

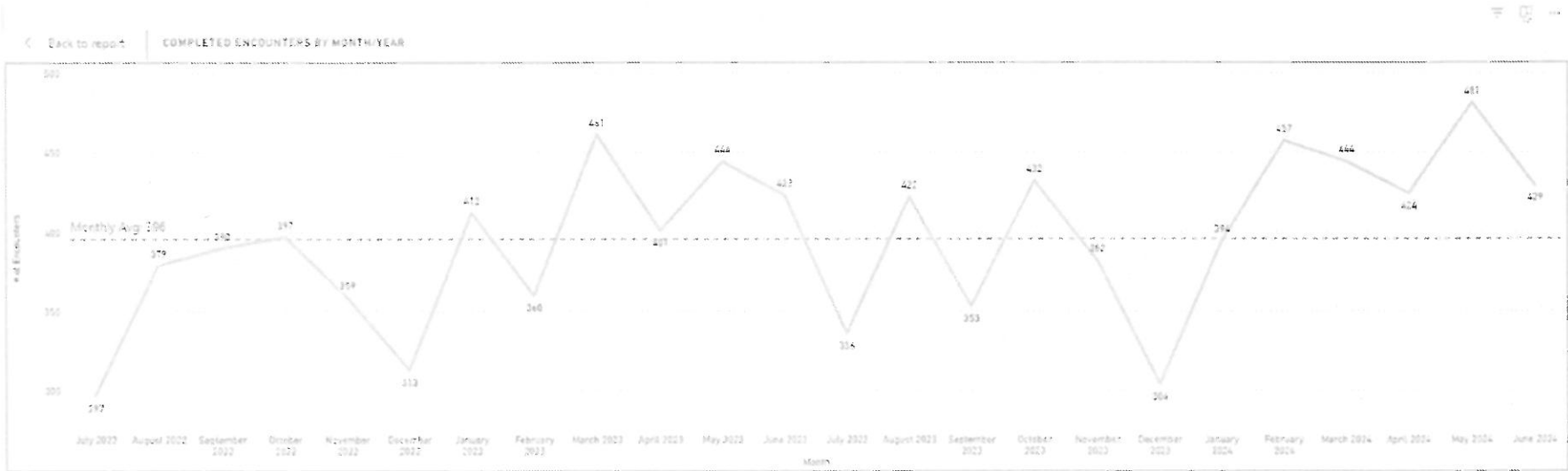
Division HEALTH CENTERS Choose Division  
 GL Key (All)  
 JL Key & Title (All)  
 Fiscal Month (All)  
 Object (All)

Row Labels	Adopted Budget	Adjusted Budget	Actual	Bud to Act Var	Percent of Budget	
					Remaining	Percent of Budget Used
<b>REVENUE</b>	<b>(58,801,253)</b>	<b>(59,379,262)</b>	<b>(45,739,924)</b>	<b>(13,639,338)</b>	<b>22.97%</b>	<b>77.03%</b>
05-LICENSES, PERMITS AND FRANCHIS	0	0	0	0	0.00%	0.00%
15-INTERGOVERNMENTAL REVENUES	(7,638,506)	(7,253,515)	(5,894,194)	(1,359,321)	18.74%	81.26%
19-CHARGES FOR SERVICES	(50,905,161)	(51,418,875)	(36,847,634)	(14,571,241)	28.34%	71.66%
23-MISC. REVENUES	(257,586)	(706,872)	(2,998,096)	2,291,224	-324.14%	424.14%
<b>EXPENDITURE</b>	<b>56,833,410</b>	<b>57,411,419</b>	<b>43,772,081</b>	<b>13,639,338</b>	<b>23.76%</b>	<b>76.24%</b>
50-SALARIES AND EMPLOYEE BENEF	35,325,814	34,579,386	33,653,366	926,020	2.68%	97.32%
60-SERVICES AND SUPPLIES	7,409,191	9,387,364	9,260,885	126,479	1.35%	98.65%
70-OTHER CHARGES	4,508,292	48,404	47,949	455	0.94%	99.06%
80-FIXED ASSETS	734,388	1,191,752	95,199	1,096,553	92.01%	7.99%
90-OTHER FINANCING USES	97,875	97,875	0	97,875	100.00%	0.00%
95-INTRAFUND TRANSFERS	8,757,850	12,106,638	714,683	11,391,955	94.10%	5.90%
<b>Grand Total</b>	<b>(1,967,843)</b>	<b>(1,967,843)</b>	<b>(1,967,843)</b>	<b>0</b>	<b>0.00%</b>	<b>100.00%</b>

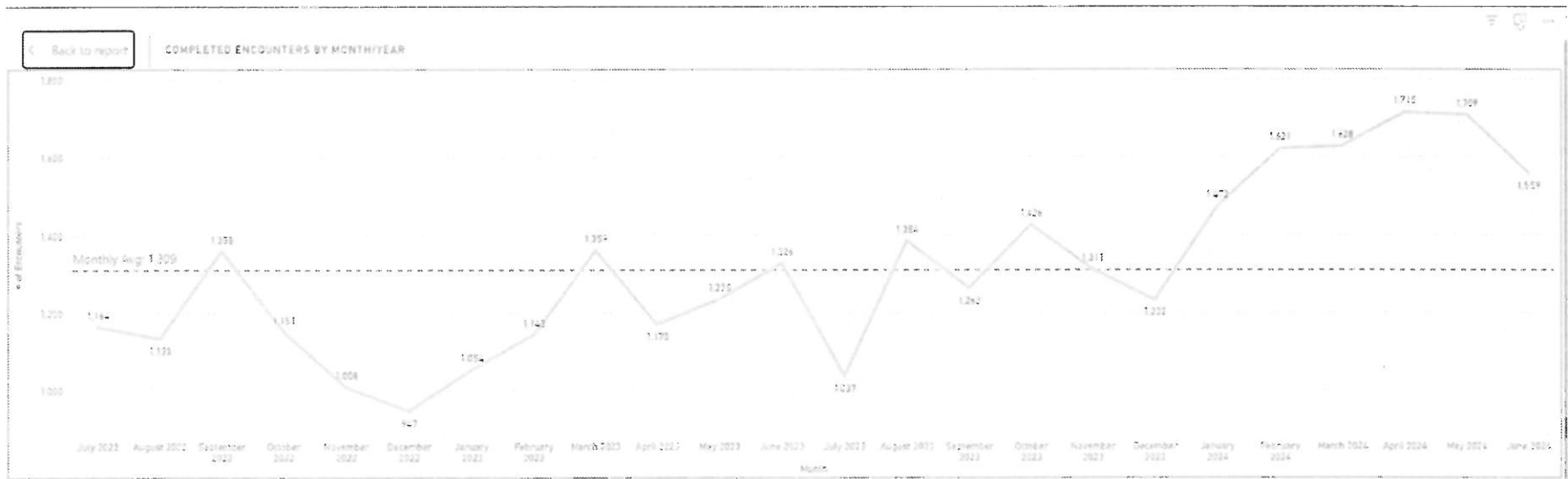
Average monthly "billable" encounters in FY 23/24 was 4,797; 424 more than previous FY.



# HPHP Completed Billable Visit Trend

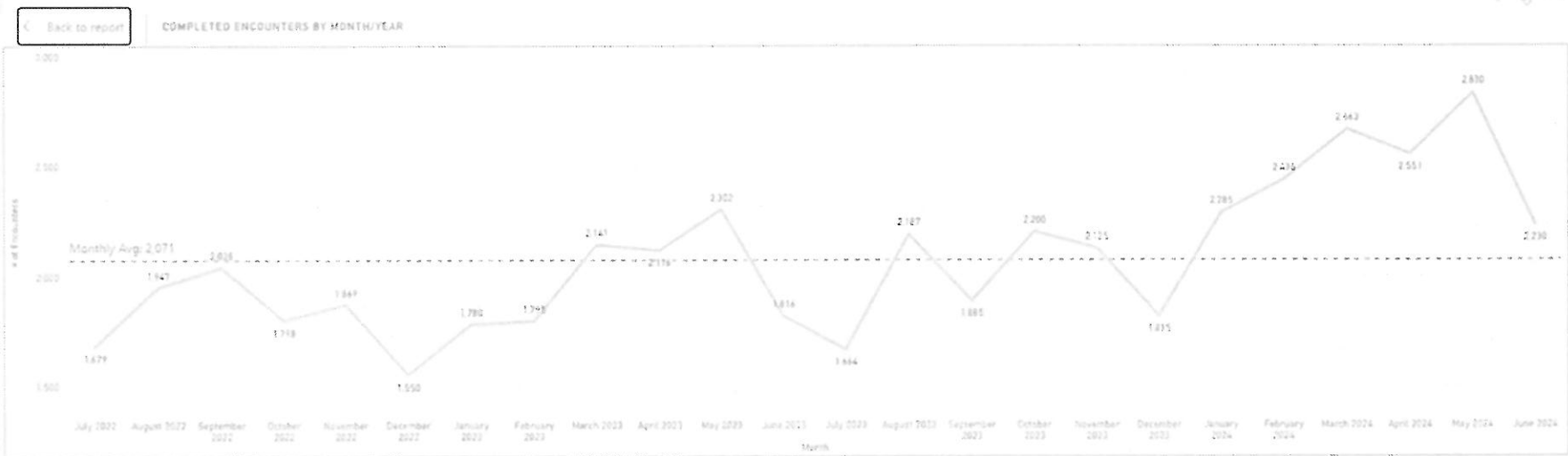


# Santa Cruz Health Clinic Completed Billable visit Trend

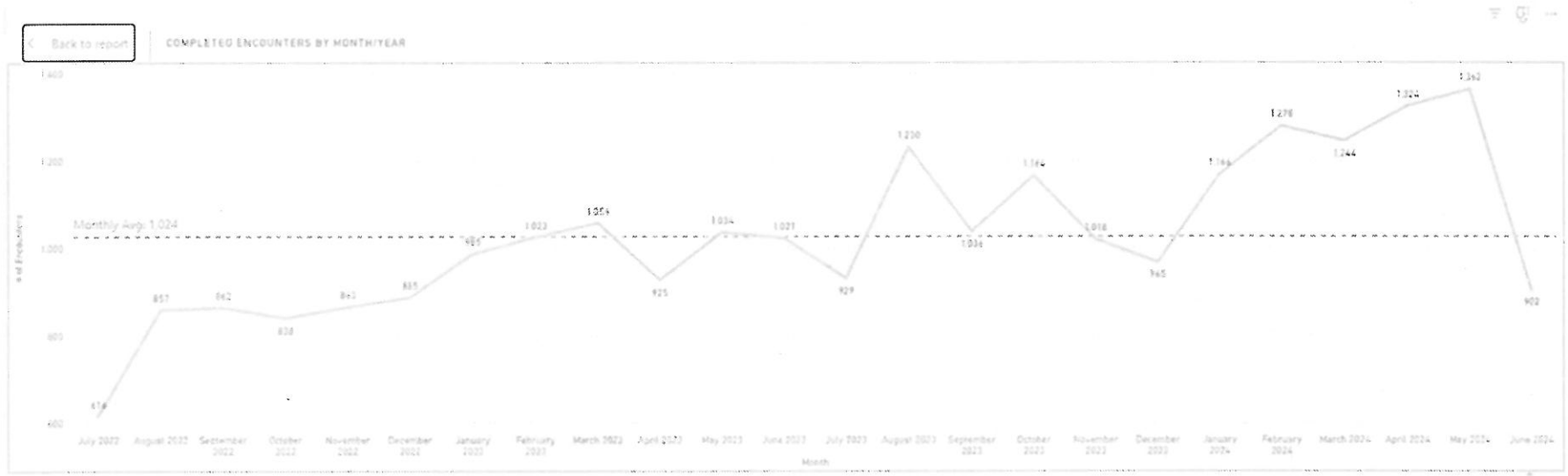




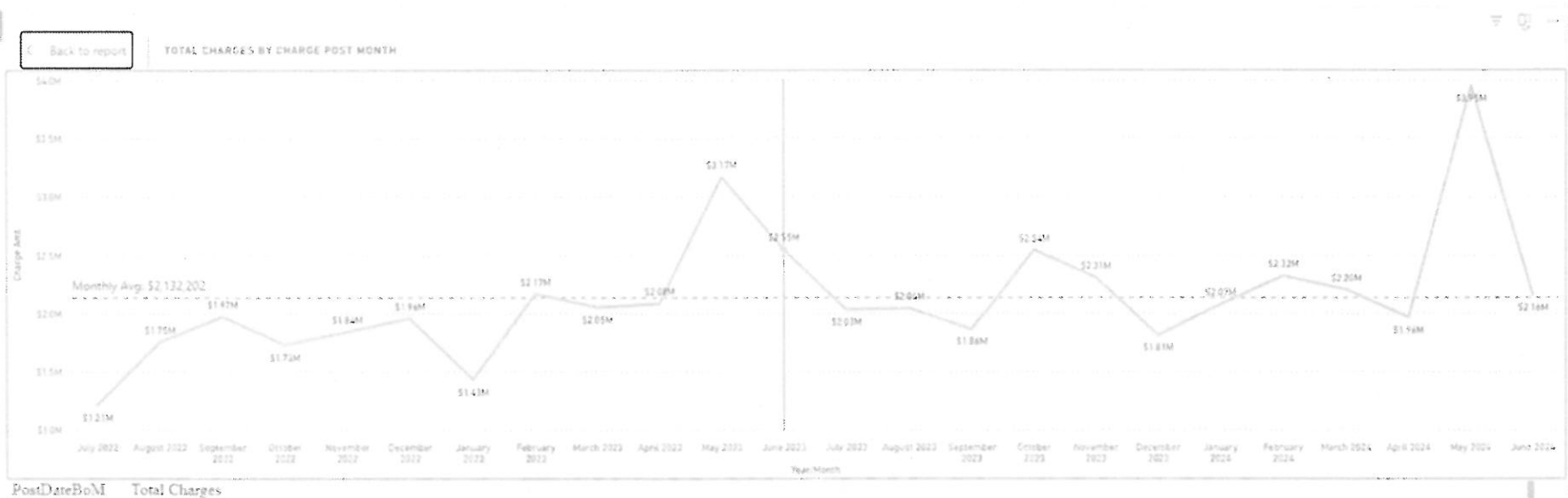
# Watsonville Health Clinic Completed Billable visit Trend



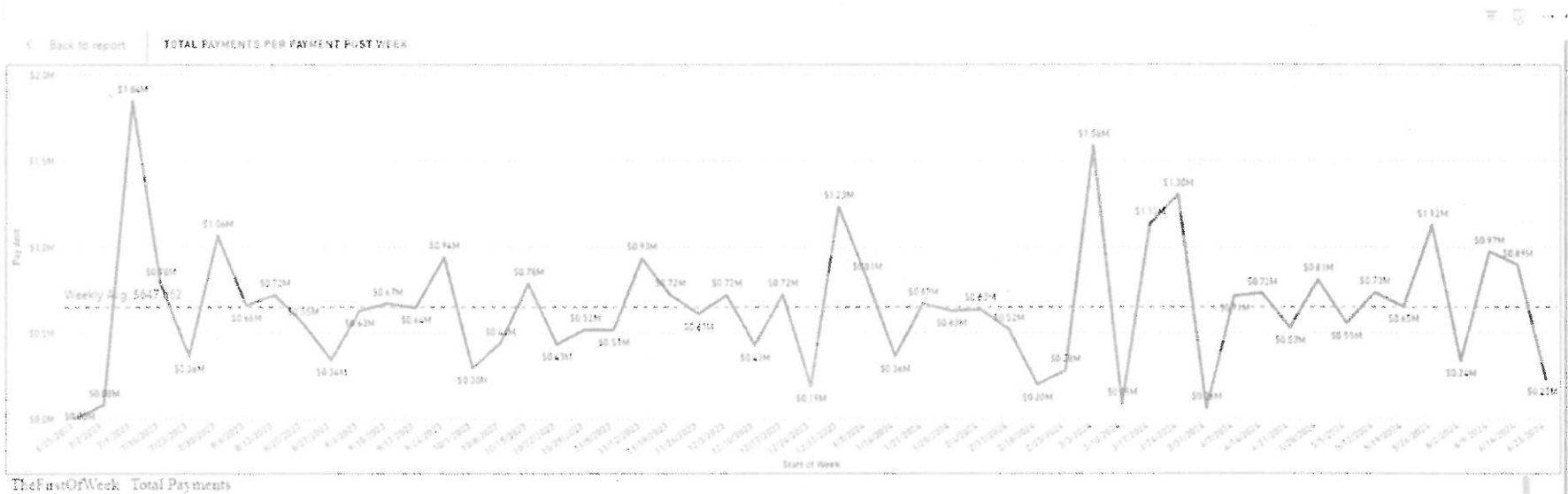
# Integrated Behavioral Health Completed Billable visit Trend



FY 23/24 Ave monthly charges were \$2,132,202; \$190,230 more per month than previous fiscal year.



FY 23/24 Weekly Average Total Payments per week were \$647,762; \$63,995 more than previous fiscal year.



60 days is the FQHC Industry Median  
 40 days is the FQHC Median standard for days in AR  
 30 days is the gold standard for medical billing days in AR  
 \*our goal is to get to 53 days in AR by March 8, 2025

